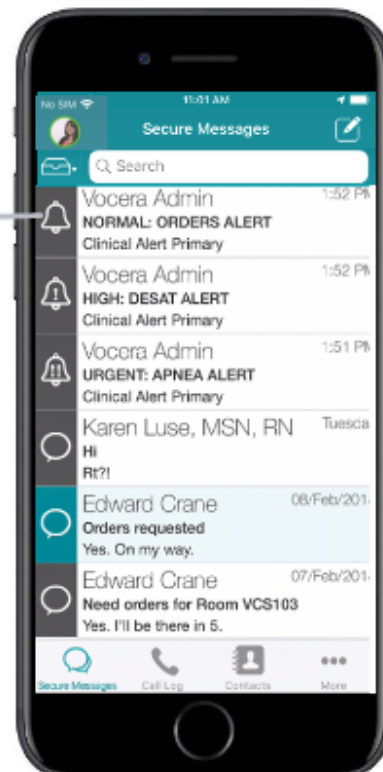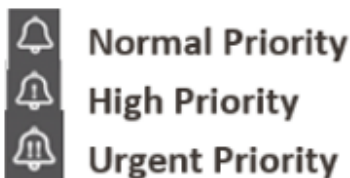# Alarms and Alerts - Recap!

After receiving a notification tone and banner, Alerts and Alarms will appear on the Secure Messages screen.

Alert/Alarm Notification

Bell icons indicate an alert or alarm notification. Alert and alarm indicators have three levels. The level is indicated by the addition of an "!" point inside the bell.

This particular alert has been read as indicated by the black background behind the icon.

Got it!

Normal Priority

High Priority

Urgent Priority

Filtering Alarms and Alerts

Alarms and Alerts can be filtered to view only alarms/alerts by clicking on the Inbox icon.
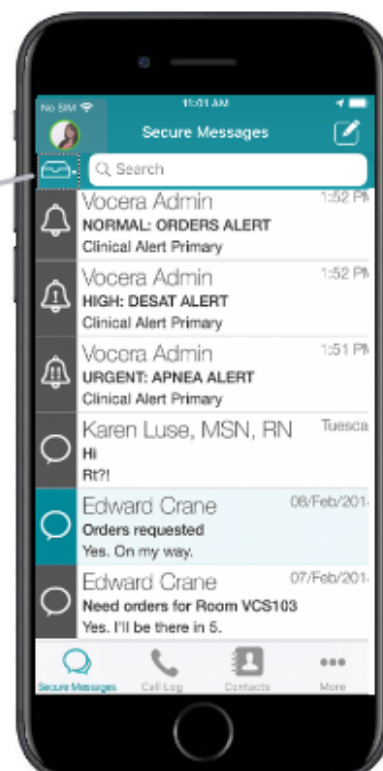
Message Status:

Tap in the Inbox icon to sort messages by text (chat) or notifications (alarms/alerts). You can also filter by "not responded" and "unread."

Click the icon to see the feature.

Got it!

NOTE: Alarms and Alerts cannot be removed by swiping left. They will fall off automatically after a set period of time.

Integration: Alarm and Alert Notification

To view details of an alert or alarm notification in the live environment, tap the alert to open the details screen.

Patient information and additional clinical details may be available depending on the type of alert received.

You can respond to alarm and alert notifications in the following ways:

- **Accept**: You are responsible for following through.
- **Escalate**: If you are busy, you can escalate calls to the next member in your team, depending on how your department's call flows are designed.
- **Call back**: The large red button activates the Call Back feature that allows you to speak to the patient through the pillow speaker.