



Ambulatory Super User February 2021-Double Upgrade

Presented to: Epic Ambulatory Super Users

Presented on: 9/3/21

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Agenda

- Care Everywhere
- MyChart
- Orders
- Immunizations
- In Basket
- Chart Review
- Notes
- OBGYN/Fertility
- Orthopaedics
- Anti-Coag
- Miscellaneous



Care Everywhere



Quickly View Encounter Summaries for External Lab Results

Care Everywhere

- Select the new View Encounter link to quickly view the Encounter Summary document for an external lab result from the Labs tab of Chart Review.

CBC No Diff

Status: Final result (Collected: 5/12/2021 13:21)

Results **Abnormal**

! CBC No Diff Order: 1163924962

i Information displayed in this report will not trend and will not trigger automated decision support.

	Ref Range & Units	2 mo ago
WBC	4.00 - 10.50 10 ³ /uL	12.00 ^
RBC	3.50 - 5.00 10 ⁶ /uL	5.00
Hemoglobin	12.0 - 15.0 g/dL	12.0
Hematocrit	33.0 - 43.0 %	36.0
MCV	80.0 - 100.0 fL	80.0
MCH	27.0 - 33.0 pg	27.0
MCHC	33.0 - 37.0 g/dL	33.0
RDW	11.5 - 14.5 %	12.0
RDW-SD	36.4 - 46.3 fL	36.0 v
Platelets	150 - 450 10 ³ /uL	165
MPV	8.8 - 12.1 fL	9.0

Resulting Agency **HMC HOSPITAL LAB**
Specimen Collected: 05/12/21 13:21 Last Resulted: 05/12/21 13:21
Received From: Ardent Health Services - TST  Result Received: 07/22/21 08:33

 [View Encounter](#)  [Received Information](#)

New Look for Care Everywhere Outside Records Activity

Care Everywhere

- The Care Everywhere Outside Records Activity has been updated for easier access to relevant patient information and to be more consistent with Chart Review.
 - **Overview:** Previously the Home tab, find key information quickly from each organization.
 - **Documents:** Updated to be more like the Encounters tab in Chart Review. Summary tab has been retired because summary documents appear on the Documents tab.

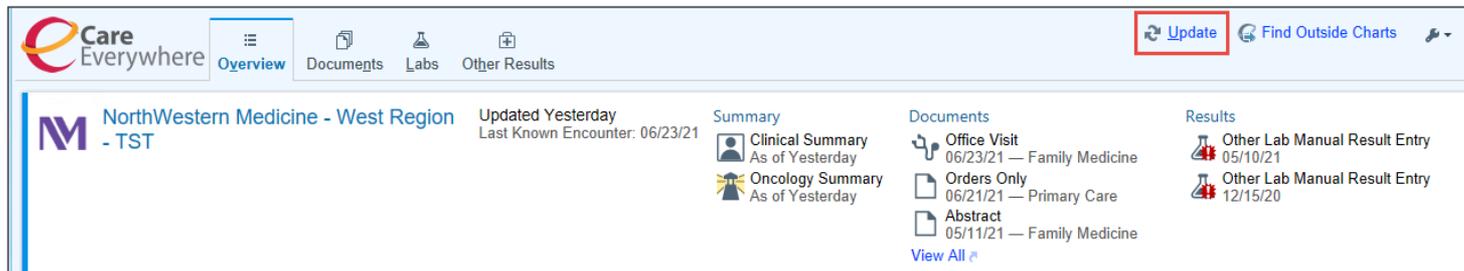
The screenshot displays the 'Care Everywhere' interface with a navigation bar at the top containing 'Overview', 'Documents', 'Labs', and 'Other Results'. A 'Find Outside Charts' button is visible in the top right. The main content area is a table with the following data:

Organization	Status	Summary	Documents	Results
Acumen Nephrology - TST	Updated Yesterday Last Known Encounter: 07/20/21	Clinical Summary As of Yesterday View Outside Media	Orders Only 07/20/21 — Nephrology Documentation Only 07/15/21 — Nephrology	X-ray Abdomen 2 Views With Chest 1 07/20/21
Allina Health System-TST & Excellian Affiliates	No Information Received ⚠ Patient Authorization Required Select an Encounter	Summary No summaries received	Documents No documents received	Results No results received
AnMed Health TST	Updated Yesterday Last Known Encounter: 09/22/20	Clinical Summary As of Yesterday View Outside Media	Travel 09/22/20	Results No results received
Ardent - POC	Updated Yesterday Last Known Encounter: 06/21/21	Clinical Summary As of Yesterday View Outside Media	Anesthesia Event 06/21/21 — Med Surg Admission 05/26/21 Anesthesia Event 05/18/21 — Med Surg View All	Central Venous Line 05/18/21

Documents have a Fresh Look and New Workflow

Care Everywhere

- Care Everywhere has been updated to align more closely with Chart Review. Most action buttons now appear in the report toolbar. You can use the wrench icon to modify the report layout.
 - The Update button was previously called Request Document Update.
 - The Additional Documents section is now below the header of the document.
 - Banners are used to indicate actions users need to take, such as when a patient authorization is required to request updates.



Mark Outside Information as Reviewed

Care Everywhere

- Able to mark outside information as reviewed in the Reconcile Outside information activity. All information in a tab does not need to be added or discarded for the tab to be marked as reviewed.
- A new checkbox is selected by default marking outside information on the tab as reviewed when Accept or Accept/Next is selected.
- A check mark appears on the folder icon for the tab once the information has been reviewed.

Reconcile Outside Info

Allegries Medications Problems Immunizations

Dispense Report Medication Reconciliation History

Update Needed
Dispense history has not been updated recently.

Medication	Sig	Start Date	End Date	Source	Updated on
LISINOPRIL lisinopril (PRINIVIL, ZESTRIL) 5 MG PO Tab New Add as: lisinopril 5 mg tablet	Dose: 1 tablet take 1 Tablet by mouth once daily.	2/25/2021		Beaumont Health (Beaumont, Botsford, and Oakwood)-TST	2/25/2021
ATORVASTATIN CALCIUM atorvastatin (LIPITOR) 10 mg tablet On chart	Dose: 10 mg Take 10 mg by mouth daily.	3/3/2021		Local Medical Record	8/3/2021

Dispense Information Disclaimer
Certain dispense information may not be available or accurate in this list, including items that the patient asked not be disclosed due to patient privacy concerns, over-the-counter medications, low cost prescriptions, prescriptions paid for by the patient or non-participating sources, or errors in insurance claims information. The provider should independently verify medication history with the patient.

Discard Remaining Mark external medications as reviewed on accept → Accept/Next ✓ Accept ✗ Cancel

Referral Documents Have More Thorough Information

Care Everywhere

Care Everywhere documents that include the Reason for Referral section now include the following new information, if it is available:

- Referral ID
- Referral start date
- Referral expiration date
- Visits requested
- Visits authorized

Reason for Referral						
Behavioral Health (Routine) - Authorized		Diagnoses / Procedures	Referred By Contact	Referred To Contact		
Specialty		Diagnoses	Elliot, Amy, MD	Cress, Charles, MD		
		Cystine diathesis	MADISON, WI 53714	Bolingbrook, IL 60880		
Referral ID	Status	Reason	Start Date	Expiration Date	Visits Requested	Visits Authorized
1000004143	Authorized	Specialty Services Required	8/16/2020	9/16/2020	15	5

Images Appear for External Lab Results in Chart Review

Care Everywhere

- When images for lab results from outside organizations are received, you can now see them in the Labs tab of Chart Review.
- Previously, images appeared only in the Media tab or in a Care Everywhere document.

SKIN BIOPSY Order: 6000145437

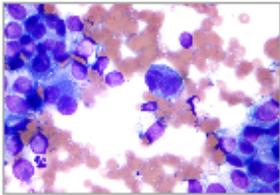
i Information displayed in this report will not trend and will not trigger automated decision support.

Narrative

The micrograph shows features commonly seen in melanoma, such as large, dyscohesive cells, epithelioid binucleated single cells, cells with large nucleoli and abundant granular cytoplasm.

Scans on Order 6000145437

▼ Scan on 8/12/2020: SKIN BIOPSY



Specimen Collected: 08/12/20
Received From: River Hills Health System 

Last Resulted: 08/12/20 15:00
Result Received: 08/12/20 15:26

 Received Information

More Intuitive Location for the Discard Remaining Button in the Reconcile Outside Information Activity

Care Everywhere – Outside Information Activity

- **Physicians/APPs:** The Discard Remaining button has moved from the right side to the left side of the activity to align with other discard buttons and reduce scrolling.

The screenshot shows the 'Reconcile Outside Info' window with a table of allergy entries. The 'Discard Remaining' button is highlighted with a red box. The table has columns for Agent, Reaction, Severity, Reaction Type, Comments, Source, Noted, and Updated on.

Agent	Reaction	Severity	Reaction Type	Comments	Source	Noted	Updated on
Formaldehyde New	Swelling		Side Effect		3 Outside Sources	5/20/2020	10/23/2020
Sulfa (sulfonamide Antibiotics) New	Nausea Only, Rash	Low	Side Effect		3 Outside Sources	6/24/2019	10/23/2020
Penicillin On chart	Rash		Allergy		Local Medical Record	8/3/2021	8/3/2021

Discard Remaining Mark external allergies as reviewed on accept Accept/Next Accept Cancel

Outside Images Now Appear with Their Results

Care Everywhere

- View images or other media with their results in Clinical Summary and Encounter Summary documents and on the Other Results tab of the Outside Records activity.
- A paperclip icon indicates an image or other media is available for this result.

Encounter Summary, generated on Nov. 21, 2019

Imaging Results - documented in this encounter

Table of Contents for Imaging Results

- Routine CHEST X-RAY 1 VW (11/21/2019 5:18 PM CST)
- Routine X-RAY ANKLE 3+ VW (11/21/2019 5:05 PM CST)

Routine CHEST X-RAY 1 VW (11/21/2019 5:18 PM CST)

Impressions
No rib fractures are seen. A 1.0 cm calcified mass in the left lung likely represents a calc recommended.

Narrative
The heart and mediastinum have a normal configuration. The right lung is clear with no abnormal densities identified. A 1.0 cm calcified round density with well-defined borders. There hasn't been any change in appearance or size since 11/21/2019. The remainder of the left lung is normal.

Attachments

Performing Organization: WISCONSIN UNITED HEALTH P LABORATORY
Address: 123 Epic Lane

Care Everywhere

Overview Documents Labs **Other Results**

View Labs Report | Preview | Refresh (11:38 AM) | Select All | Deselect All

Filters: Lab Results Other Results Abnormal

Date/Time	Order
06/30/2020	MRI BRAIN

Archived Procedural Reports Are Automatically Exchanged Using Image Exchange

Care Everywhere

- Now able to review PDFs of Archived procedural reports from Image Exchange. These reports will appear in the Media tab of Chart Review and in Encounter Summary documents.

The screenshot displays the Care Everywhere interface. The top navigation bar includes 'Care Everywhere', 'Overview', 'Documents', 'Labs', and 'Other Results'. The 'Documents' tab is active, showing a list of documents with columns for Date, Type, Specialty, Providers, and Source. The 'Recent' section lists several documents, with the most recent one highlighted: 07/09/2020, RIS Ancillary Orders, Cardiology, Rakesh, Elsa, Lakeland Valley... This document is selected, and its details are shown in the right-hand pane. The 'Imaging Results' section is visible, showing 'ACC STRESS ECHO (07/09/2020 2:20 PM CDT)'. The 'Narrative' section contains the text: 'This result has an attachment that is not available.' Below this, there is a section for 'Associated Images' which contains a PDF icon labeled '7/9/2020 ACC STRESS ECHO'.

Date	Type	Specialty	Providers	Source
Today				
Today	Clinical Summary			✓ River Hills Clinic
Recent				
10/19/2020	OP Visit	Radiology		✓ Glacier Edge Ho...
10/19/2020	RIS Ancillary Orders	Cardiology	Rakesh, Elsa	Lakeland Valley...
07/09/2020	Office Visit	Family Practice	Graveen, Be...	✓ River Hills Clinic
07/09/2020	RIS Ancillary Orders	Cardiology	Rakesh, Elsa	✓ Lakeland Valley...

Additional Information Appears for Imaging Results

Care Everywhere

- More information about imaging results, such as the result date and time, modality type, anatomical region and laterality, now appears in documents and on the Other Results tab of the Outside Records activity.
- Select a new Result Type filter in the Other Results tab to focus on specific types of results, such as image, lab, or ECG.

X-RAY ABDOMEN 1 VW

Anatomical Region	Laterality	Modality
Abdomen	—	Radiographic Imaging
Lower Extremity	—	—

Impression Performed by [LAO LAB](#)
normal

Narrative Performed by [LAO LAB](#)
No sign of lesions or other abnormalities

Exam End: 06/07/18 1:05 PM Last Resulted: 06/07/18 1:08 PM
Received From: [Lakeland Valley Hospital](#)  Result Received: 08/11/20 1:55 PM

Filters Abnormal

Authorizing Provider	Encounter Type
Components	Flag
Component Groups	Order
Department Specialty	Result Type
Encounter	Source Organization
Encounter Department	Specimen
Encounter Provider	

Streamlined Workflows in Request Outside Records Activity

Care Everywhere

- There is a new checkbox next to the Favorites header in the Choose Organizations to Query section to query all your favorited organizations at once.
- When searching for organizations, you can now select forward and backward arrows to navigate between pages.
- The Collect Authorization Button is now called View Authorization.

The screenshot displays the 'Request Outside Records' interface. The main section is titled 'Choose Organizations to Query' and features a search bar with the placeholder text 'Search by organization name, address, or Care Everywhere ID'. Below the search bar is a table with columns for 'Name', 'Address', and 'Associated Organization'. A red box highlights a checkbox labeled 'Favorites' at the top left of the table. The table lists three organizations: Glacier Edge West Clinic, Metro Medical Center, and River Hills Health System, each with a star icon. Below this table is a section for 'Organizations in Wisconsin' with four entries: Allegro, Bellvue Clinic, Capital Clinics, and Constellation. A red box at the bottom of the table indicates 'Viewing organizations 1 to 30 of 300'. To the right of the main table is a 'View Authorization' button. On the far right, a 'Selected Organizations' panel lists the three organizations from the table, each with a close button (X).

Name	Address	Associated Organization
<input checked="" type="checkbox"/> Favorites		
<input checked="" type="checkbox"/> Glacier Edge West Clinic	6001 Hickory Hill St CROSS PLAINS WI 53528	Glacier Edge Healthcare
<input checked="" type="checkbox"/> Metro Medical Center	2285 Observatory Dr MADISON WI 53706	
<input checked="" type="checkbox"/> River Hills Health System	8110 Gatehouse Road Baraboo WI 53913 United States	
Organizations in Wisconsin		
<input type="checkbox"/> Allegro	VERONA WI 53593	
<input type="checkbox"/> Bellvue Clinic	MADISON WI 53703	
<input type="checkbox"/> Capital Clinics	13 Lakeside St MADISON WI 53715	
<input type="checkbox"/> Constellation	700 Verona Road VERONA WI 53593	

Viewing organizations 1 to 30 of 300

Selected Organizations:

- Glacier Edge Healthcare (Glacier Edge West Clinic)
- Metro Medical Center
- River Hills Health System

Buttons: Cancel, Clear, Search



MyChart



See Why a Result Was Prevented from Auto-Release

MyChart

- If a result was not released to a patient in MyChart, hover over the **Visible to patient** status to see why the result was not released. If the patient should have access to the result, click the Release Now button to release it manually.

Blood Gas, Hematocrit (NMH/LFH)

Results

Status: Final result (Resulted: 7/21/2021)

Blood Gas, Hematocrit (NMH/LFH)

Order: 1163853539

Status: Final result

Visible to patient: No (scheduled for 8/4/2021 12:37 PM)

0 Result No

This result is scheduled for release on 8/4/2021 12:37 PM.

Narrative

Performed by: [NMG GENERAL INTERNAL MEDICINE CLINIC \(GIM\)](#)

testing

Impression

Performed by: [NMG GENERAL INTERNAL MEDICINE CLINIC \(GIM\)](#)

testing

Last Resulted: 07/21/21

[Order Details](#) [View Encounter](#) [Lab and Collection Details](#)
[Routing](#) [Result History](#)

Result Care Coordination

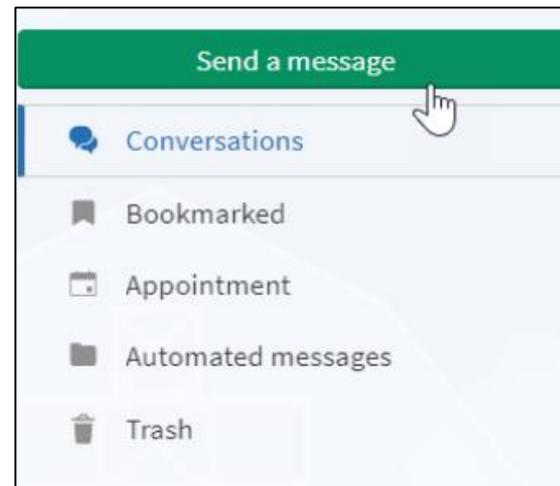
[Patient Communication](#)

[8/4/2021 12:37 PM Release Now](#) [Not seen](#) [Back to Top](#)

New MyChart Patient Message Center (1 of 2)

MyChart (Patient-Facing)

- Navigating past messages or sending new ones is more intuitive in the updated MyChart Message Center in the mobile app.
- Messages for patients are now grouped into folders for easier access
 - **Conversations:** main message folder
 - **Bookmarked:** messages bookmarked by patient to revisit later
 - **Appointment:** appointment related messages (scheduling requests, cancellations)
 - **Automated messages:** automated messages such as payment confirmation or questionnaire submission confirmations
 - **Trash:** patient deleted messages that can be restored to the main conversation list if desired



New MyChart Patient Message Center (2 of 2)

MyChart (Patient-Facing)

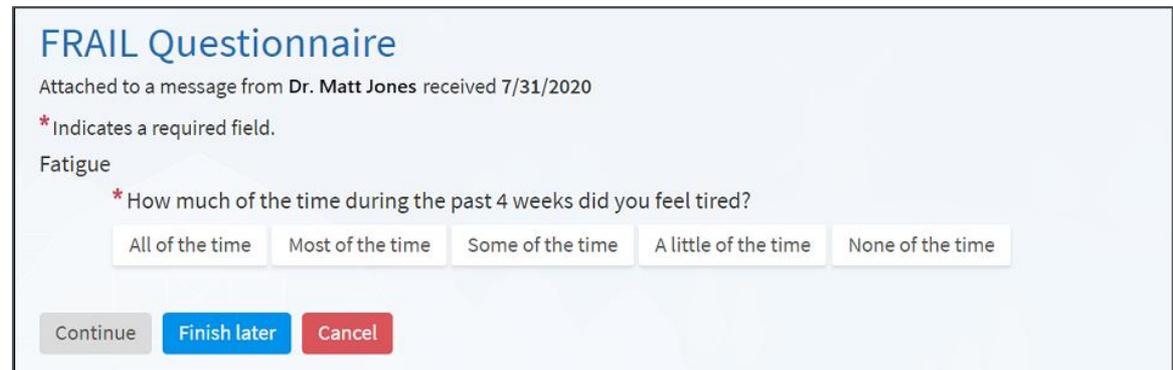
- Navigating past messages or sending new ones is more intuitive in the updated MyChart Message Center.
- **Changes for patients:**
 - View conversation threads in sequential order
 - Bookmark conversations for easy access in the future
 - Search for messages by keyword
 - Quickly identify questionnaires or scheduling tasks they need to complete
- **Changes for providers:**
 - Can no longer change the message subject. This ensures messages are kept in the same conversation thread.
 - If a patient sends multiple messages before the provider has had a chance to view them, all of the messages are merged into a single message in the In Basket folder to reduce clutter.

FRAIL Questionnaire Now Available in MyChart

Questionnaires

- A new questionnaire based on the FRAIL scale is now available to help clinicians assess a patient's frailty after surgery.
- The FRAIL scale helps measure a patient's frailty after surgery based on the following criteria:

- Fatigue
- Resistance
- Ambulation
- Illness
- Loss of weight



FRAIL Questionnaire
Attached to a message from Dr. Matt Jones received 7/31/2020

* Indicates a required field.

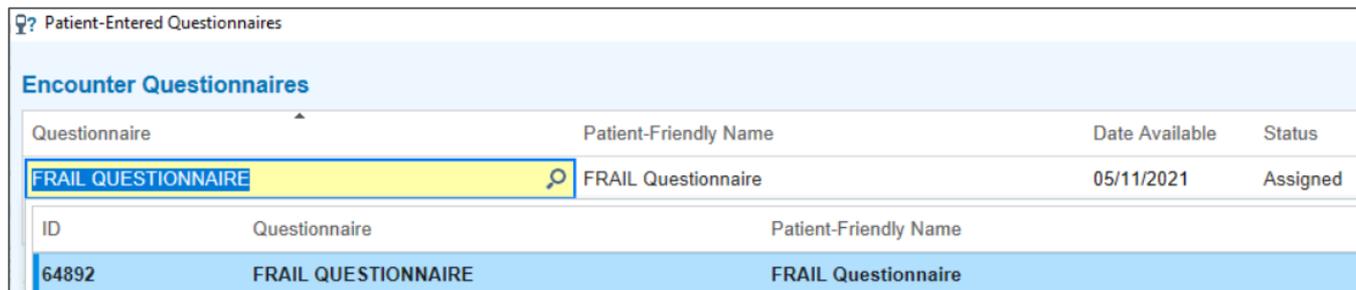
Fatigue

* How much of the time during the past 4 weeks did you feel tired?

All of the time Most of the time Some of the time A little of the time None of the time

Continue Finish later Cancel

- Assign this questionnaire to patients in MyChart in ad-hoc workflows, such as the Patient-Entered Questionnaire Assignment activity or MyChart messaging



🔍 Patient-Entered Questionnaires

Encounter Questionnaires

Questionnaire	Patient-Friendly Name	Date Available	Status
FRAIL QUESTIONNAIRE 🔍	FRAIL Questionnaire	05/11/2021	Assigned

ID	Questionnaire	Patient-Friendly Name
64892	FRAIL QUESTIONNAIRE	FRAIL Questionnaire

Pediatric and Parent Proxy PROMIS Questionnaires

- Assess a pediatric patient's physical, mental, and social health with new Patient-Reported Outcomes Measurement Information System (PROMIS) questionnaires.

PROMIS Parent Proxy Anger
For an upcoming appointment with Tadra Aakre on 7/27/2020
In the past 7 days

	Never	Almost Never	Sometimes	Often	Almost Always
My child felt mad.	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My child was so angry he/she felt like yelling at somebody.	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
My child was so angry he/she felt like throwing something.	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My child felt upset.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
When my child got mad, he/she stayed mad.	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

[Continue](#) [Cancel](#)

- Assign these questionnaires to patients in MyChart in the Patient-Entered Questionnaire Assignment activity or MyChart messaging.

Encounter Questionnaires

Questionnaire	Patient-Friendly Name	Date Available	Status
<input type="text" value="promis"/>			
% ID	Questionnaire	Patient-Friendly Name	
64829	PROMIS PARENT PROXY CAT V1.0 - COGNITIVE FUNCTION	PROMIS Parent Proxy Cognitive Function	
64831	PROMIS PARENT PROXY CAT V1.0 - MEANING AND PURP...	PROMIS Parent Proxy Meaning and Purpose	
64832	PROMIS PARENT PROXY CAT V1.0 - PAIN BEHAVIOR	PROMIS Parent Proxy Pain Behavior	
64834	PROMIS PARENT PROXY CAT V1.0 - PHYSICAL ACTIVITY	PROMIS Parent Proxy Physical Activity	
64833	PROMIS PARENT PROXY CAT V1.0 - PHYSICAL STRESS E...	PROMIS Parent Proxy Physical Stress Experiences	
64835	PROMIS PARENT PROXY CAT V1.0 - POSITIVE AFFECT	PROMIS Parent Proxy Positive Affect	
64836	PROMIS PARENT PROXY CAT V1.0 - PSYCHOLOGICAL ST...	PROMIS Parent Proxy Psychological Stress Experiences	
330000189	PROMIS PARENT PROXY CAT V1.0-SLEEP DISTURBANCE	PROMIS Parent Proxy Sleep Disturbance	
64838	PROMIS PARENT PROXY CAT V2.0 - ANXIETY	PROMIS Parent Proxy Mood A	
64839	PROMIS PARENT PROXY CAT V2.0 - ASTHMA IMPACT	PROMIS Parent Proxy Asthma Impact	
64840	PROMIS PARENT PROXY CAT V2.0 - DEPRESSIVE SYMPT...	PROMIS Parent Proxy Mood D Symptoms	

Benefits Summary Now Appears in MyChart

MyChart (Patient- Facing)

- A benefits summary now appears for patients in the billing details in MyChart.
- The summary includes:
 - The amount billed to insurance
 - The amount covered by insurance
 - The patient's remaining responsibility

Oct 9 2020	Admission at Split Bluffs Hospital		
	Oct 9, 2020 to Oct 15, 2020	Billed	\$3,553.17
	Hospital Services	Insurance Covered	-\$3,053.17
	Provider: Dr. Heather Colt	You Paid	\$0.00
	Patient: Eliza Paladino	Pending Insurance	\$0.00
Primary Payer: Blue Cross Blue Shield	Your Balance	\$500.00	
Account #4000018655			
Benefits Summary from Your Insurance			
Learn more			
Blue Cross Blue Shield			
	Billed to Insurance	\$3,553.17	
	Insurance Covered	-\$3,053.17	
	Remaining Responsibility	\$500.00	
	Deductible	\$500.00	
Detailed Account Information			
	R&B – SEMIPRIVATE (TWO-BEDS) (MEDICAL OR GENERAL) - GENERAL	\$3,118.92	
	Show charges		
	RADIOLOGY – DIAGNOSTIC – GENERAL	\$200.00	
	Show charges		
	PHYSICAL THERAPY – GENERAL	\$234.25	
	Show charges		
	Payments and Adjustments		
	Blue Cross Blue Shield	-\$3,053.17	

New Survey of Wellbeing of Young Children (SWYC) Questionnaires (1 of 2)

MyChart

- Clinicians can send the new questionnaires to patients from the In Basket as a New Patient Msg.

Patient Message

To: Matt Zztest Quavo Zztest Heavymetal Bebop

Regarding: Heavymetal Bebop

SWYC Questionnaire

★ | B | | | | | Insert SmartText | | | |

Attach General Questionnaire

Questionnaire

swyc

% ID	Questionnaire
330000148	SWYC-01 MO AGE DEVELOPMENTAL MILESTONES;SURV...
64143	SWYC-10 MO AGE DEVELOPMENTAL MILESTONES;SURV...
64144	SWYC-11 MO AGE DEVELOPMENTAL MILESTONES;SURV...
64145	SWYC-12 MO AGE DEVELOPMENTAL MILESTONES: (SUR...
64146	SWYC-13 MO AGE DEVELOPMENTAL MILESTONES: (SUR...
64147	SWYC-14 MO AGE DEVELOPMENTAL MILESTONES: (SUR...

Search Recent

Message Type

Patient Message

Dates

Delay sending until

Date

Notify me if not read by

Date

Reply

Do not allow patient reply

Send patient reply to me

Tasks & Attachments

Attachment

General Questionnaire Add

History Questionnaire Add

New Survey of Wellbeing of Young Children (SWYC) Questionnaires (2 of 2)

MyChart

- Patient responses to the SWYC Questionnaires are found in Chart Review under the Encounter tab or the Misc tab.

The screenshot displays the MyChart Chart Review interface. The top navigation bar includes tabs for Encounters, Notes, Labs, Imaging, Cardiology, Microbiology, Path, Letters, Procedures, Therapy, Other Orders, Meds, Episodes, and Misc. The 'Encounters' tab is active, showing a list of recent visits. A patient message from 'Father, Selfsign' dated 8/13/2021 is selected, showing a 'Patient Questionnaire Submission' for the 'Survey of Well-being of Young Children Developmental Milestones (11 months)'. The submission includes questions and answers, such as 'Holds up arms to be picked up' (Answer: Somewhat) and 'Gets to a sitting position by him or herself' (Answer: Very Much). Below the message, a 'Review Report' is visible, showing the current view as 'Default' and 'Messages sent from: Selfsign Father'. The report lists the questionnaire as 'Swyc-11 Mo Age Developmental Milestones-9 Mo Bank (Survey Of Well-Being Of Young Children V1.08)' submitted on 8/13/21, with a total score of 18 and an average range.

When	D/C Date	Type
08/13/2021		Patient Message
06/21/2021		Patient Message
06/21/2021		Patient Message
05/17/2021		Patient Message
03/04/2021		Orders Only
03/04/2021		Office Visit
6 Months Ago		
02/10/2021		Orders Only
02/05/2021		Orders Only
02/04/2021		Orders Only

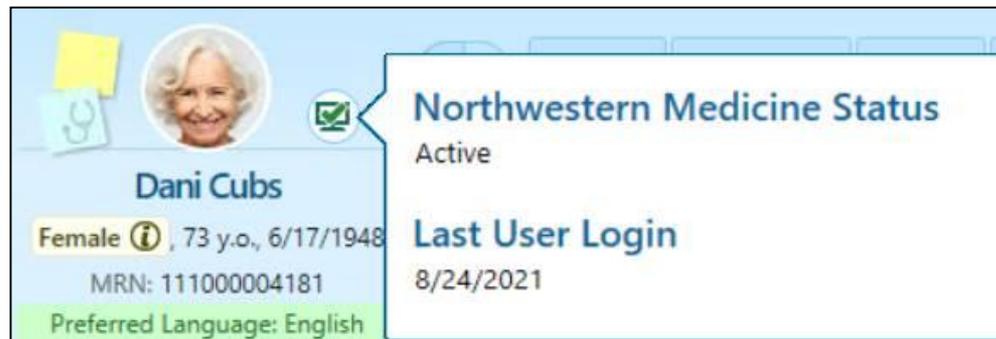
Questionnaire	Submitted
Swyc-11 Mo Age Developmental Milestones-9 Mo Bank (Survey Of Well-Being Of Young Children V1.08)	Submitted 8/13/21

Development Score	(Average Range)
Total 18	

Last MyChart Login Date Appears in Storyboard

MyChart

- When hovering over the MyChart icon in Storyboard, it will display the last time the patient or a patient's proxy has logged in to MyChart.



The screenshot shows a patient's MyChart storyboard. On the left, the patient's profile is visible, including a photo of an elderly woman, the name "Dani Cubs", and demographic information: "Female", "73 y.o.", "6/17/1948", and "MRN: 111000004181". A green bar at the bottom indicates the "Preferred Language: English". A green checkmark icon is visible next to the patient's name. A tooltip is displayed over this icon, showing the following information:

Northwestern Medicine Status
Active
Last User Login
8/24/2021



Orders



Thyroid Ablation SmartSet

SmartSets

- The NM Thyroid SmartSet will allow clinicians to use a comprehensive SmartSet specific for Thyroid cancer ablations, which will decrease variability and confusion when ordering.
- This SmartSet will be used by West region endocrinologists.

The screenshot displays the 'SmartSets' interface. At the top, there is a search bar labeled 'Search for new SmartSet' with a '+ Add' button. Below this, the 'Search Results' section shows a checked box for 'NM THYROID SMARTSET'. The 'Suggestions' section includes 'ED Covid-19 Discharge Orders' and 'IMMUNIZATIONS (My Version - DTAP)'. The 'Favorites' section lists 'Admission', 'Hemodialysis', and 'Welcome to Medicare (My Version - Welcome to Medicare 1)'. A contact information bar for 'UW Health Pharmacy Services' is visible. The main section is titled 'NM THYROID SMARTSET' with a 'Manage User Versions' link. It features a tree view of categories: 'Diagnosis' (with sub-item 'THYROID DIAGNOSIS'), 'Medication Orders' (with sub-item 'THYROID MEDICATION'), 'Laboratory Test' (with sub-item 'THYROID LABS'), 'Imaging' (with sub-item 'THYROID IMAGING'), 'Nursing Orders' (with sub-item 'NURSING ORDERS'), and 'Ad-hoc Orders'. A search icon and a note 'You can search for an order by typing in the header of this section.' are at the bottom. A second contact information bar is at the very bottom.

Warn Clinicians When a Refill Request Doesn't Match its Original Order

E-Prescribing

- The system will detect that a requested refill **received from a pharmacy** doesn't match the order details of the original prescription that's being refilled, a delta icon appears in the In Basket message to indicate that there's a difference.

Changes Requested	Requested Prescriptions
<p>  sertraline (ZOLOFT) 50 MG tablet Sig: Take 1 tablet (50 mg total) in the morning. Do not start before September 19, 2020. NJS. Disp: 1 tablet Refills: 0 Start: 9/19/2020 Class: Non-formulary Prescription Request Last ordered: 2 months ago by Dorothy Beemre MD Last dispensed: 9/18/2020 Rx #: POE0019565 Change: Other Change To be filled at: POE Melbourne</p>	<p> sertraline (ZOLOFT) 50 MG tablet ✓ Sig: Take 1 tablet by mouth daily. Disp: 30 tablet Refills: 3 Start: 9/19/2020 Class: Non-formulary Prescription Request Last ordered: 2 months ago by Dorothy Beemre MD Last dispensed: 9/18/2020 Rx #: POE0019565 Change: Other Change To be filled at: POE Melbourne</p>

E-Prescribe to Patients with Addresses That Don't Have a State or Province

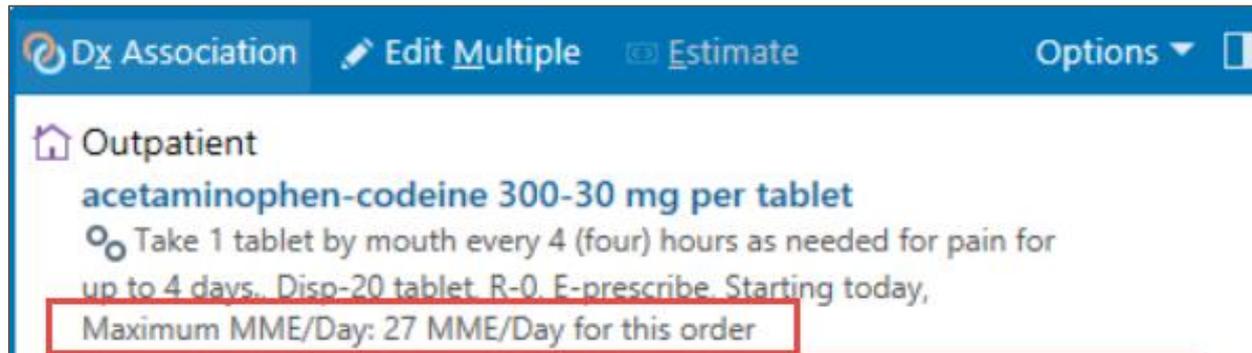
E-Prescribing

- You can now e-prescribe to patients with international addresses that don't contain a state or province just like you do for patients with addresses that do contain a state or province.
 - *Example: your Italian mother-in-law visiting from Italy was seen for a mild illness, and needs a prescription sent in to a local pharmacy.*
- If you previously used paper prescriptions or other non-e-prescribing methods for patients with affected addresses, you no longer need to do so.

MEDD Now Called MME/Day

Order Entry and Order Composer

- To align with standard medical terminology, any instance of MEDD (Morphine Equivalent Daily Dose) is now replaced with MME/Day (Morphine Equivalents Per Day) throughout the system.



The screenshot shows a software interface for medical order entry. At the top, there is a blue header bar with several icons and text: a circular icon with 'Dx Association', a pencil icon with 'Edit Multiple', a calculator icon with 'Estimate', and a dropdown menu labeled 'Options'. Below the header, the main content area is white. It starts with a house icon and the word 'Outpatient'. The prescription is for 'acetaminophen-codeine 300-30 mg per tablet'. Below this, there is a circular icon with a dot and the text 'Take 1 tablet by mouth every 4 (four) hours as needed for pain for up to 4 days. Disp-20 tablet R-0. E-prescribe. Starting today,'. At the bottom of the prescription details, the text 'Maximum MME/Day: 27 MME/Day for this order' is highlighted with a red rectangular border.

The Edit Multiple Form Gets Has a New Look (Everywhere)

Order Management

- When you select Edit Multiple to update your unsigned orders, you'll notice that the form has a fresh look, and frequency-related fields might have moved.

Enter Details ⓘ

Class:

Collection Date:

Specimen Source:

Routing Department:

Frequency:

Start Date:

Start Time:

End Date:

Status: Normal Standing Future

Expected Date:

Expires:

Modifiers:

Quantity:

Collection Time:

Specimen Type:

Approx.: Yes No

User SmartSet Selector Gets Some Select Improvements

SmartSets, Order Sets and SmartGroup Panels

- There is a new and improved selector window for SmartSets and Order Sets.
- Easier favoriting enabled.
- New Delete Version button, which appears when a you select a user SmartSet or Order Set that you own.
- Improved usability: your Favorite and My User Versions SmartSets or Order Sets appear by default in expanded sections when opening the User SmartSet Selector.

The screenshot displays the 'User SmartSet Selector' interface. It features a 'My User Versions' section with a list of items. The first item has ID 542 and is titled 'ED DISPO MEDS (My Version - ED DISPO MEDS)'. The second item has ID 1148 and is titled 'IMM SMARTSET (My Version - A IMM SmartSet)'. The third item has ID 1148 and is titled 'IMM SMARTSET (My Version - B IMM SmartSet)'. A red circle highlights the star icon next to the ID 1148 in the second row. Below this section is a 'Search Results' section with the text 'Search for a SmartSet to get started'. At the bottom of the interface, there are four buttons: 'Delete Version' (circled in red), 'New Version', 'Copy Version', and 'Edit Version', followed by a 'Cancel' button.

ID	Name	Description	Actions
542	ED DISPO MEDS (My Version - ED DISPO MEDS)	ED DISPO MEDS (My Version - ED DISPO MEDS)	[Icon]
1148	IMM SMARTSET (My Version - A IMM SmartSet)	IMM SMARTSET (My Version - A IMM SmartSet)	[Icon]
1148	IMM SMARTSET (My Version - B IMM SmartSet)	IMM SMARTSET (My Version - B IMM SmartSet)	[Icon]

Search Results

Search for a SmartSet to get started

[Delete Version] [New Version] [Copy Version] [Edit Version] [Cancel]

Use a Link to Open Prior Authorization Web Portal Sites Within Epic

E-Prescribing

- To help keep actions next to relevant information, when you need to open the website for a network or payer to take action on a prior authorization, you now select a link in the message body instead of a button above the message.

QuickActions Done Complete Answer Questions Release Rx More

Message Patient Info Meds and Problems Vitals and Labs Visit Summary Help More

JZ
Jackson Zttest
Male, 32 y.o., 8/3/1988
MRN: 111011427399
Phone: 815-337-1485 (M)
PCP: None

Payer Waiting for Response
[PA Detail](#)
Deadline to reply: August 2, 2022 1:46 PM (In 1 year) Case ID: B44UXYTN
Payer: Mock/Pseudo 614-420-2128 6149999999
Pseudo PBM 4-part ePA
4-part ePA Test Form
[View History](#)

Restart Prescription Prior Authorizations after Questionnaire Deadlines Have Passed

E-Prescribing

- To streamline workflows, there is a new option to restart a prescription prior authorization if the deadline to answer a question set has passed.
 - Select cancellation reason Restarting due to Expired Question Set.
 - This workflow automatically cancels the current prior authorization and sends new request.

The image shows two side-by-side screenshots of the 'Cancel Prior Authorization Request' interface, connected by a red arrow pointing from left to right. The left screenshot shows the 'Unreleased Order' state. It features a header 'Cancel Prior Authorization Request' and a sub-header 'Unreleased Order' with an information icon. Below this is a text box explaining that the order will be released upon cancellation. A 'Cancel reason:' field is empty with a red error icon. There is a 'Patient notified' checkbox and a 'Note to Payer' section with a rich text editor. At the bottom are three buttons: 'Accept & Release', 'Go To Encounter', and 'Go Back'. The right screenshot shows the 'Expired Question Set' state. It has the same header and a sub-header 'Expired Question Set' with an information icon. The text box explains that restarting due to an expired question set will cancel the current request and send a new one. The 'Cancel reason:' field now contains the text 'Restarting due to expired question set'. At the bottom are two buttons: 'Accept' and 'Go Back'.



Immunizations



Updated Keyboard Shortcuts in the Immunizations Activity

Immunizations

- Subtle difference between the current and new keyboard shortcuts.
- **Incomplete Admins:** Alt + m
- **Historical Admins:** Alt + h (same as before)
- **Immunization Report:** Alt + o

Current View:

Immunizations - All Types

▼ All Admin Types ▾  Incomplete Admins  Historical Admins ▾  Immunization Report  Refresh Imm Registry  Refresh

New View:

Immunizations - All Types ▼ All Admin Types ▾  Incomplete Admins  Historical Admins ▾  Immunization Report  Refresh Imm Registry  Refresh

COVID-19 Pfizer and Moderna Series Updated for Third Doses (1 of 2)

Immunizations

- On August 13, 2021, the CDC's Advisory Committee on Immunization Practices (ACIP) updated its recommendations to require a third dose in the Pfizer and Moderna COVID-19 vaccination series for certain moderately to severely immunocompromised patients.
- **Moderna:** If patients are 18 years or older, immunocompromised patients are now forecasted to receive a third dose of the Moderna vaccine if they have had fewer than three.
- **Pfizer:** If patients are 12 years or older, immunocompromised patients are now forecasted to receive a third dose of the Pfizer vaccine if they have had fewer than three.

COVID-19 Pfizer and Moderna Series Updated for Third Doses (2 of 2)

Immunizations

- Clinicians will no longer see a warning for these patients; the series is already complete when documenting a third Pfizer or Moderna dose in the Immunization activity.
- Patients are forecasted to receive the third dose of the vaccine if they have the Health Maintenance modifier indicating they should be evaluated for the COVID-19 risk series or have any of the following conditions:
 - HIV/AIDS
 - Phagocytic function defect, such as myeloperoxidase deficiency
 - Receiving CAR-T cell therapy
 - Receiving a hematopoietic stem cell transplant
 - Receiving an organ transplant
 - Severe B-lymphocyte antibody deficiencies, such as common variable deficiency
 - Receiving active treatment for solid tumors or hematologic malignancies
 - Receiving immunosuppressant therapy
 - Receiving radiation therapy

Janssen COVID-19 Vaccines are now Forecast in Health Maintenance

Immunizations

- When patients receive a single dose of the Janssen (Johnson & Johnson) COVID-19 vaccine, they now complete the COVID-19 Health Maintenance topic, as recommended by the Advisory Committee on Immunization Practices (ACIP).

AstraZeneca & Novavax COVID-19 Vaccines are now Forecast in Health Maintenance

Immunizations

- Patients who receive a dose of the AstraZeneca COVID-19 vaccine are now forecast to receive a second dose 28 days later.
- Patients who receive a dose of Novavax COVID-19 vaccine are now forecast to receive a second dose 21 days later.
- If a patient receives two doses of either vaccine, the series is complete.

Easier Searching for Immunizations

Immunizations

- Clinicians can now search by synonym or abbreviation, find matching words that include accent marks, and take advantage of other features such as the system detecting when the clinician might have misspelled the immunization name.

COVID-19 Immunizations Received from Registries Are Automatically Reconciled

Immunizations

- Clinicians can now see external COVID-19 immunization administrations received from registries alongside locally documented immunizations without needing to manually reconcile the data in the Reconcile Outside Information activity.
- Allow automatic reconciliation if there is a lot number. Manual reconciliation if no lot number.
- **Only for immunizations received after upgrade.**

The screenshot displays a software interface for managing immunizations. The main window is titled "Immunizations - All Types" and contains a sidebar on the left with navigation options: "Administrat...", "Vaccine", "DTAP", "Influenza Virus Va...", "COVID-19 (Moderna)", "Date", and "No registry inform...". The main area shows a table of immunization records for "COVID-19 (Moderna)".

Date	Status	Dose	VIS Date	Route	Site	Manufacturer	Lot#	Given By	Verified By
2/26/2021	Given	0.5 mL	--	--	--	--	5323	--	--

Below the table, there is a section for "Exp. Date", "NDC #", "Product", "Time", "Location", "External", and "Comment". The "External" field is set to "Auto Rec" and the "Comment" field is empty.

At the bottom of the main window, there is a "Received from: River Hills Health System" and "Received on: 2/26/2021 10:00 AM".

The "Report Viewer" window is open, showing the same data. It includes a "Close" button at the bottom right.



In Basket



Clinicians Can Release Results from the Result Note Sidebar (1 of 2)

Result Entry & Routing

- From the Result Note action button when reviewing a single result for a patient, you may see a new test tube icon next to the button that releases the result. When the clinician hovers over the icon, they can then click a link that takes them to Results Release so they can release other unreleased results.
- MyChart Comment is now called Northwestern Medicine Comment

The screenshot shows a sidebar for "Northwestern Medicine Comment". At the top right, there is a blue button with a checkmark and the text "Release results to Northwestern Medicine". A tooltip is visible over this button, containing the text: "This patient has other results from the past 6 months that have not been released. See all releasable results". Below the button is a rich text editor with a toolbar containing icons for undo, redo, bold, italic, link, and insert. A "Notify if not viewed" checkbox is located at the bottom left of the editor. At the bottom right, there is a "Copy from Result Note" button. At the very bottom of the sidebar, there are three buttons: "Accept", "Apply to Selected", and "Cancel".

Clinicians Can Release Results from the Result Note Sidebar (2 of 2)

Result Entry & Routing

Releasing Results in MyChart Result Release:

1. Select the checkboxes by the results.
2. Select the Patient Sharing button to release.
3. Add a comment with the result if necessary.

The screenshot displays the 'MyChart Results Release' interface. At the top, there are navigation options: Preview, Refresh (3:57 PM), Select All, Deselect All, Side-by-Side, Add to Bookmarks, and Patient Sharing (highlighted with a red box and '2'). Below this, there are filter options: Filters, Releasable, and Not Released. The main table has columns for Date/Time, Patient Sharing, Abnormal?, and Order. The table is filtered by 'Today' and shows one result: 'U/A auto w/out Microscopy CPT 81003' with a checked checkbox (marked with '1'). Below this, the 'Recent' section shows a result from '08/09/2021' with 'Not Released' status and 'Electrocardiogram (ECG)' test name. A '3 Years Ago' section shows a result from '07/27/2018 09:00' with 'Not Released' status. A '5 Years Ago' section shows results from '06/03/2014' with 'Released' status. A 'Release to Patient' dialog box (marked with '3') is open over the '07/27/2018 09:00' result. The dialog box has a title 'Northwestern Medicine Release', a 'Comment:' field with a rich text editor, and a 'Notify if not viewed' checkbox. At the bottom of the dialog are 'Accept' and 'Cancel' buttons.

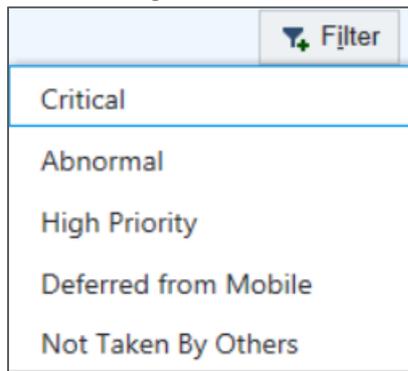
Date/Time	Patient Sharing	Abnormal?	Order
Today			
✓ Today	Scheduled for Rele...	Abnormal	U/A auto w/out Microscopy CPT 81003
Recent			
✓ 08/09/2021	Not Released		Electrocardiogram (ECG)
3 Years Ago			
✓ 07/27/2018 09:00	Not Released		
07/27/2018	Not Released		
07/27/2018	Released		
07/26/2018	Released		
08/09/2017 15:00	Released		
08/09/2017 15:00	Released		
5 Years Ago			
06/03/2014	Released		
06/03/2013	Released		
06/03/2013	Released		

Mark a Message Filter as a Favorite in Card View

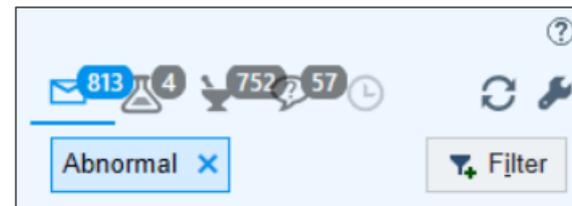
In Basket

- Users can now apply message filters in Card View more quickly by marking one filter they use frequently as a favorite.

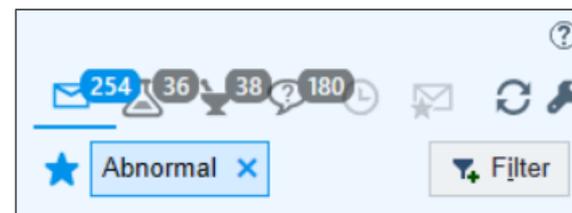
Filter Options:



Current View:



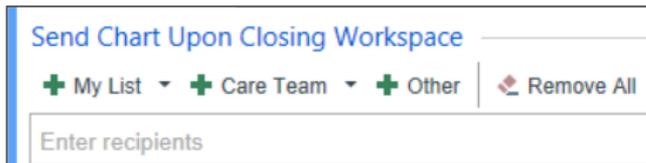
New View:



Keep Communications Clear by Forwarding a Single In Basket Message to All Recipients

In Basket

- The system now sends a single In Basket message to all recipients when a patient's chart is forwarded from the Follow Up navigator section to multiple clinicians.

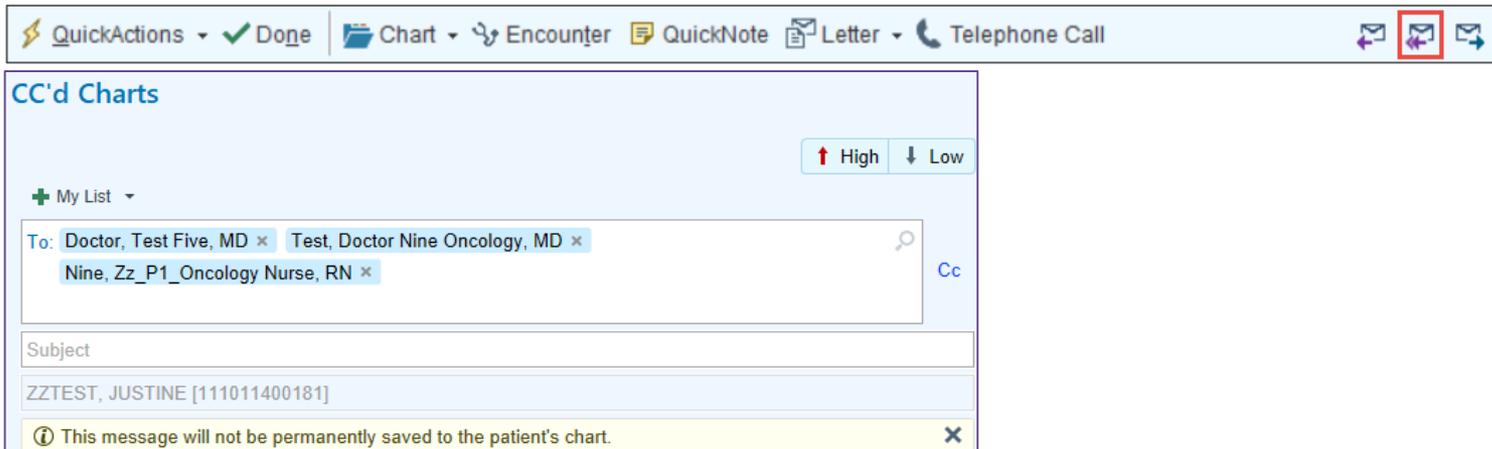


Send Chart Upon Closing Workspace

+ My List ▾ + Care Team ▾ + Other | Remove All

Enter recipients

- From the In Basket, select the Reply All button and all recipients of the original message are automatically inputted into the To field.



QuickActions ▾ Done ✓ | Chart ▾ Encounter ↻ | QuickNote | Letter ▾ | Telephone Call

⏪ Reply All (highlighted) ⏩

CC'd Charts

↑ High ↓ Low

+ My List ▾

To: Doctor, Test Five, MD × Test, Doctor Nine Oncology, MD ×
Nine, Zz_P1_Oncology Nurse, RN ×

Subject

ZZTEST, JUSTINE [111011400181]

ⓘ This message will not be permanently saved to the patient's chart. ×

In Basket Encounter Button Opens the Note Editor Notes

- When a clinician selects a note in the In Basket folder of Cosign Notes or Incomplete Notes and selects the Encounter button either the attestation editor or the note editor opens automatically in the sidebar of the patient's chart. This saves clinicians a trip to the Notes activity when they jump to the patient's chart.
- Selecting Encounter in the Cosign Notes folder, prompts the clinician to choose between editing or attesting to the selected note. The choice determines which editor opens in the sidebar. The clinician can also save his or her choice by selecting Always Attest or Always Edit.

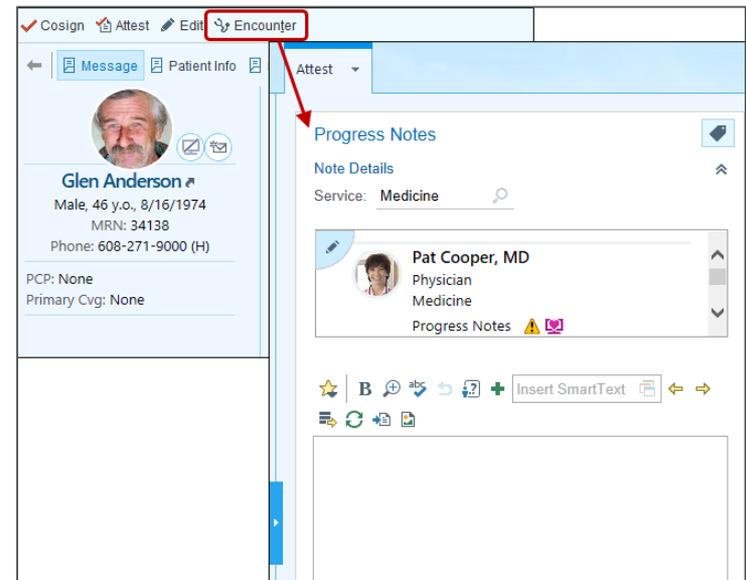
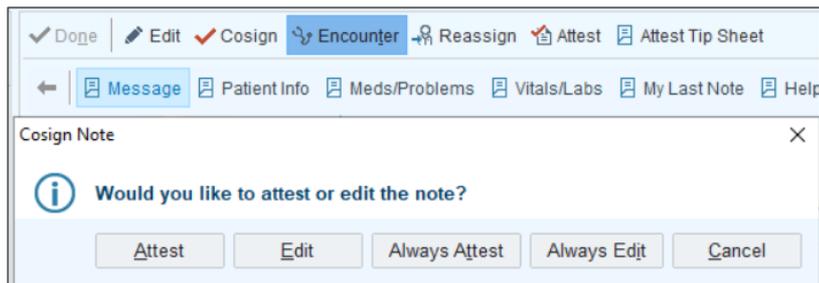




Chart Review



Shine a Spotlight on Important Information in Chart Search

Chart Review and SnapShot

- When a user searches a chart, Spotlight Cards show the answer to users' Chart Search queries quickly and concisely with a tailored summary the latest information.
- Spotlight Cards appear for over a hundred common lab results including A1c, Corona virus, WBC and Hepatitis.

The screenshot displays a search interface for 'wbc'. At the top, there is a search bar with 'wbc' entered and a search icon. Below the search bar are tabs for 'All (1)', 'Notes', 'Labs (1)', 'Meds', and 'Imaging'. A yellow banner with a warning icon and the text 'Care Everywhere' and 'Additional results might be available' is visible. The search results list a 2014 result for 'CBC W/PLATELET & DIFF' collected on 5/28/2014, with a WBC value of 6,000. A 'Spotlight' card is shown on the right, providing a detailed view of the 'CBC W/PLATELET & DIFF' result. The card includes the status 'Final result', the component name 'CBC W/PLATELET & DIFF', and a table of values for WBC, RBC, HGB, HCT, and PLT. It also lists the resulting agency as 'NMH Lab' and the specimen collection and last result dates as '05/28/14'. A 'View Full Report' link is provided at the bottom of the card. At the very bottom of the interface, there is a feedback prompt: 'Is this the result you're looking for?' with 'Yes' and 'No' buttons.

Search results for "wbc"

wbc

All (1) Notes Labs (1) Meds Imaging

Care Everywhere
Additional results might be available

2014

CBC W/PLATELET & DIFF Collected 5/28/2014
WBC 6,000
Includes: Additional Results (4)

Spotlight

CBC W/PLATELET & DIFF
Status: Final result
Component 7 yr ago

WBC	6,000
RBC	4
HGB	13
HCT	40
PLT	300,000

Resulting Agency NMH Lab
Specimen Collected: 05/28/14 Last Resulted: 05/28/14
[View Full Report](#)

Is this the result you're looking for? Yes No

Use Chart Search to Find Lab Results Based on Component and Comment Keywords

Chart Review

- Use Chart Search to find lab results using the text of component values and comments. For example, a search for "slightly cloudy" returns results for labs that have values of slightly cloudy.
- Allow up to 48 hours after the upgrade for this change to reflect in our system

The screenshot displays a search interface for lab results. The search bar contains the text "slightly cloudy". Below the search bar, there are tabs for "All (1)", "Notes", "Labs (1)", "Meds", "Imaging", "Procedures", "Other Orders", "Allergies", "Immunizations", "Media", "Problems", and "More (0)". A "Care Everywhere" warning is present, stating: "Additional results might be available if the patient has unretrieved Care Everywhere documents. You can find more outside information in the Care Everywhere Outside Records activity." The search results are filtered to "This Week" and show a single result for "U/A auto w/out Microscopy CPT 81003" collected on 8/11/2021. The result is expanded to show a table of components and their values.

	Ref Range & Units	Today
POC Color, UA		Dark Yellow
POC Clarity, UA		Slightly Cloudy
POC Glucose, UA	Negative mg/dl	>=1000 !
POC Bilirubin, UA	Negative	Large !
POC Ketone, UA	Negative mg/dL	Trace !
POC Spec Grav, UA	1.005 - 1.035	<=1.005 !
POC Blood, UA	Negative	Moderate !
POC pH, UA	5.0 - 7.0	>= 9.0 !
POC Protein, UA	Negative-Trace mg/dL	30 !
POC Urobilinogen, UA	0.2 - 1.0 EU/dL	2.0 !
POC Nitrite, UA	Negative	Negative
POC Leukocyte Esterase, UA	Negative	Large !

Resulting Agency: NMG DEERFIELD INTERNAL MEDICINE

Put a Spotlight on Covid-19 Results in Chart Search

Chart Review and SnapShot

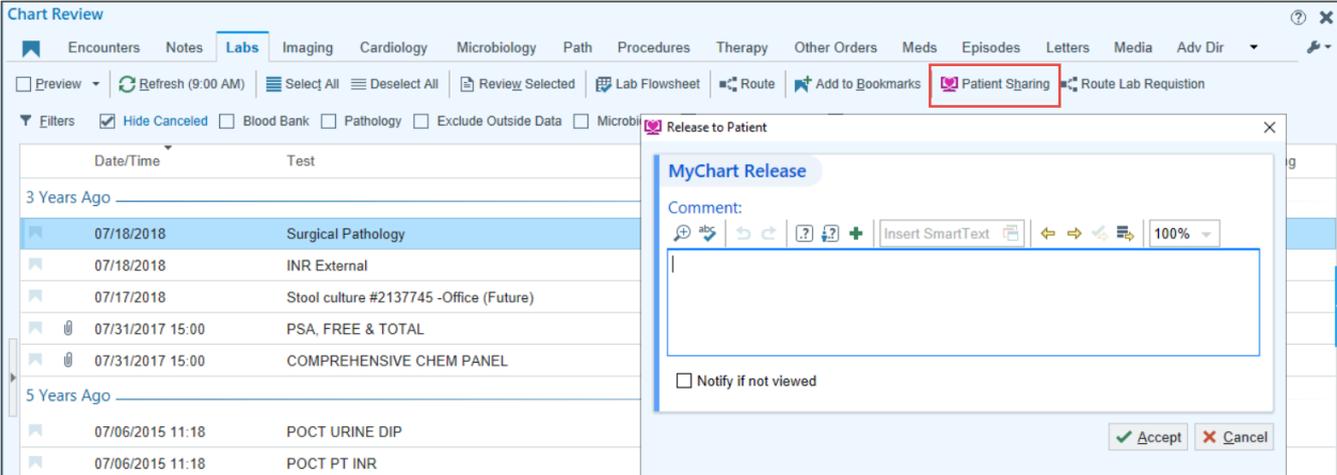
- Clinicians can quickly find the patient's latest COVID-19 lab results, a spotlight card now appears when a clinician uses Chart Search to search for "COVID."
- Capitalization that the clinician enters doesn't matter. Chart Search will find results if the clinician enters "Covid" or "covid." The spotlight card appears only if the patient has results to show or if the results are in process.

The screenshot displays a search interface for "covid". At the top, there is a search bar containing "covid" and a filter menu with tabs for "All (4)", "Notes", "Labs (1)", "Meds", "Imaging", "Procedures", "Other Orders", "Allergies", "Immunizations", "Media", and "Problems". A "More (3)" dropdown is also visible. Below the search bar, a yellow "Care Everywhere" warning box is present. The main results area is divided into two columns. The left column shows a "Current Admission" for "Hospital Encounter - NM Central DuPage Hospital" on 7/30/2019, with a "COVID-19 PCR" result from 3/31/2020 showing "SARS-CoV-2 PCR Positive !". Below this, there are "Orders Only COVID-19" entries from 4/20/2020. The right column features a "Spotlight" card for "COVID-19 PCR" with a status of "Final result". It shows a "SARS-CoV-2 PCR" result that is "Positive !" with a reference range of "Negative". The result is from "CDH Lab" and was collected on 03/31/20. The card also includes "Linked Group Details" for "COVID-19 PCR" with a note: "ONE TIME, Tue 3/31/20 at 1607, For 1 occurrence, STAT". It lists "- And - Contact Precautions" and "- And - Airborne Precautions", both with "No summary available". The specimen was collected on 03/31/20 and the last result was on 04/01/20 at 07:55:16:07. A "View Full Report" link is provided. At the bottom of the spotlight card, there is a feedback prompt: "Is this the result you're looking for?" with "Yes" and "No" buttons.

Results Release Comes to Chart Review

Result Entry and Routing

- Results release tools are now available throughout Chart Review. Providers no longer have to leave a patient's chart to go to the separate MyChart Results Release activity to check whether a patient's result has been released to them in MyChart. MyChart Results Release activity now take users to a new Chart Review tab, which is also called MyChart Results Release.
- [Epic Tip Sheet](#)



The screenshot displays the Epic Chart Review interface. The main window shows a list of lab results with columns for Date/Time and Test. A 'MyChart Release' dialog box is open, allowing the user to enter a comment and check a box for 'Notify if not viewed'. The dialog box has 'Accept' and 'Cancel' buttons at the bottom right. The 'Patient Sharing' button in the top toolbar is highlighted with a red box.

Date/Time	Test
3 Years Ago	
07/18/2018	Surgical Pathology
07/18/2018	INR External
07/17/2018	Stool culture #2137745 -Office (Future)
07/31/2017 15:00	PSA, FREE & TOTAL
07/31/2017 15:00	COMPREHENSIVE CHEM PANEL
5 Years Ago	
07/06/2015 11:18	POCT URINE DIP
07/06/2015 11:18	POCT PT INR

Same-day Appointments Print Group Now Shows Visits That Are in Progress or Complete

Chart Review and Snapshot

- The same-day appointments print group has been updated to give a more consistent appearance. Now, any scheduled appointments that appear on the same day as the given encounter will appear in the print group, regardless of whether they are upcoming, in progress, or complete.

Same Day Appointments		8/14/2020
8/14/2020 7:30 AM	Provider Kate Fahrenbach	
Department: Family Practice		
Center: WI HP East		



Notes



Make the Most of the Macro Manager and Editor (1 of 3)

NoteWriter

- **Macro Editor** has a new design but still enables sharing macros with other users. It also permits clinicians to launch the new Macro Manager by selecting the Open a List of Macros button.

The screenshot displays the 'Macro Editor' window. At the top, there is a search bar with the text 'Search or add back', a '+ Find' button, a '+ Create New Macro' button, and an 'Alphabetize' dropdown. Below this is a 'My Macro List' section with a search bar containing 'New Annual (13+ Years Any Sex)'. The main area is titled 'REVIEW OF SYSTEMS BY AGE' and contains a grid of medical systems with checkboxes for 'neg' and '+' signs. The systems are organized into columns: Constitutional, Eyes, Endocrine, Allerg/Immuno, HENT, Respiratory, GU, and Neurological. At the bottom left, there is a row of buttons: 'Open a List of Macros' (highlighted with a red box), 'Save', 'Save As', and 'Released'. At the bottom right, there are 'Accept' and 'Cancel' buttons. On the right side of the window, there is a 'Macro Caption' section with a text field containing 'New Annual'. Below that is a 'Sharing' table with two columns: 'User' and 'Can Edit?'. The table contains two rows: the first row has 'CALCITE, QUIN...' in the 'User' column and a checked checkbox in the 'Can Edit?' column; the second row has a search icon in the 'User' column and an unchecked checkbox in the 'Can Edit?' column. The 'Sharing' table is also highlighted with a red box.

User	Can Edit?
1 CALCITE, QUIN...	<input checked="" type="checkbox"/>
2 <input type="text"/>	<input type="checkbox"/>

Make the Most of the Macro Manager and Editor (2 of 3)

NoteWriter

- **Macro Manager** activity allows users to search for a particular macro that they have access to.
- This new activity allows a provider to browse macros made by other users and add themselves as a user without having to ask the creator to share the macro with them.

Macro Manager

Use this activity to create new macros, edit macros that you own, and view macros shared with you.

Search my macros: type and press Enter + Create New Macro

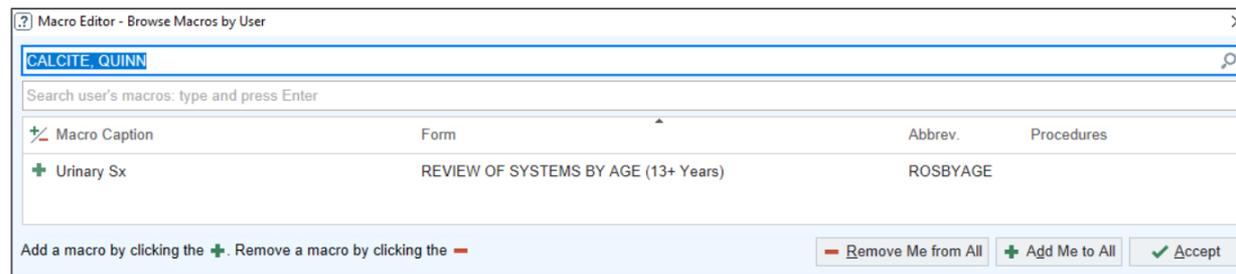
Macro Caption	Form	Abbrev.	Procedures
No Noteworthy Med Hx (Adult)	NM AN ADULT MED HX (0+ Days)	NMANADULTM...	
Healthy Patient (Adult)	NM AN ADULT ROS (0+ Days)	NMANADULTR...	
NMH Cardiac Anes Radial Art Line	NM AN ARTERIAL LINE INSERTION		
NMH Cardiac Anes Fem Art Line	NM AN ARTERIAL LINE INSERTION		
NMH Cardiac Anes Introd. w/PAC	NM AN CENTRAL LINE		
NMH Cardiac Anes Introd. w/o PAC	NM AN CENTRAL LINE		
No Noteworthy Med Hx (Peds)	NM AN PEDS MED HX (0+ Days)	NMANPEDSME...	
Healthy Patient (Peds)	NM AN PEDS ROS (0+ Days)	NMANPEDSROS	
No Complications	NM AN POSTOP ASSESSMENT NOTE	NMANPOSTOP...	
Discussed with Pt: Full Code; Co	NM ANE ANES PLAN SMARTLINK	NMANEPLAN	
Healthy Patient	NM ANES PHYSICAL EXAM SMARTLINK	NMANEPHYSIC...	
<input checked="" type="checkbox"/> New Annual	REVIEW OF SYSTEMS BY AGE (13+ Years)	ROSBYAGE	

Browse Macros by User Show hidden and deactivated macros Open Cancel

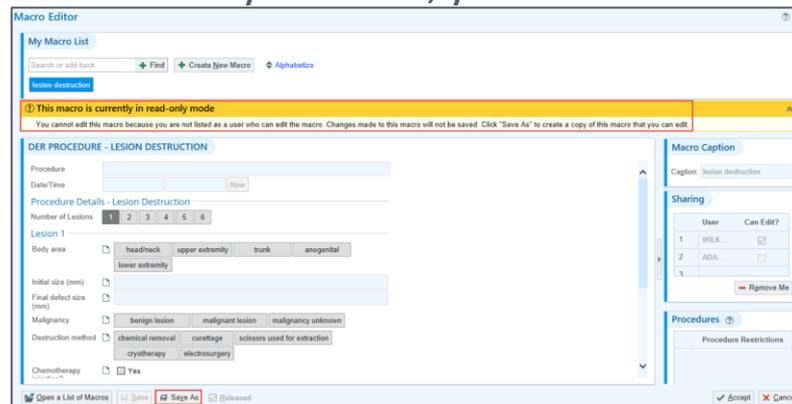
Make the Most of the Macro Manager and Editor (3 of 3)

NoteWriter

- As you search for another user's macros, you can select the green plus sign by the macro caption or choose the Add Me to All button to take the macros you want to use.



- Remember, you will only be able to use the macro but not edit the macro unless once you add it, you select the Save As button.



The Insert Patient Scan Button Has a New Look

Notes

- To more clearly show which buttons allow you to add images to your notes, the button you click to add an image from a patient's chart now has a new look.

Before



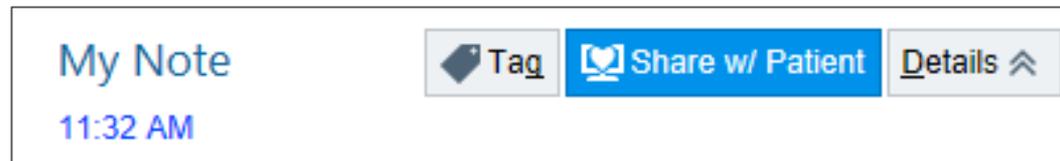
After



Note Editors Get a Touch-Up

Notes

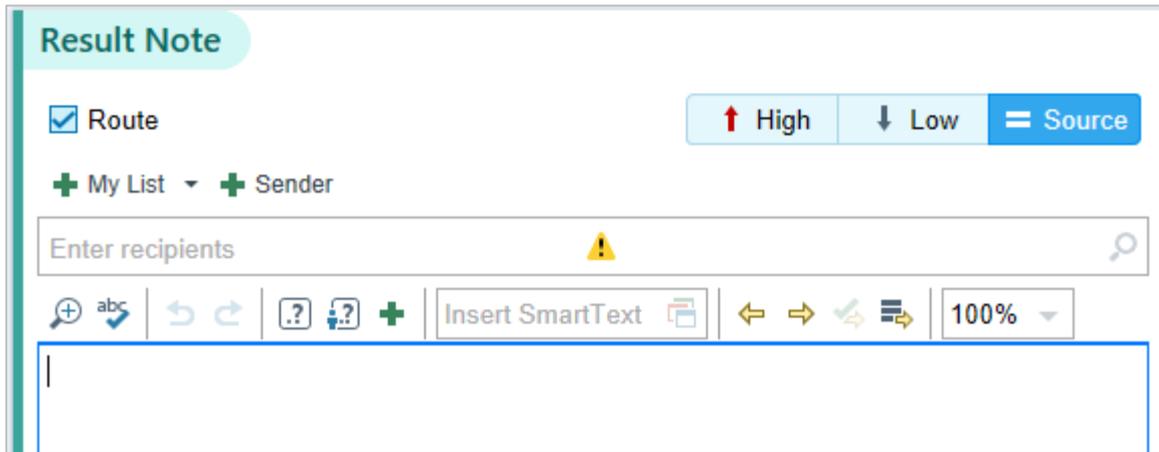
- When you write a note the expanded Note Details section automatically collapses when you click in the text box, making more space for you to review your drafted content.
- You can expand the section at any time, or you can hover over the collapsed section to see its contents in a hover bubble.



Result Message Priority Now Automatically Applies to a New Result Note

Result Entry and Routing

- When creating a Result Note, the result's priority will be automatically copied to the result note.
- For example, if a clinician creates a Result Note from an abnormal results message that's marked as high priority, the new result note is also marked as high priority.



The screenshot displays the 'Result Note' interface. At the top, there is a header 'Result Note' in a teal box. Below the header, there is a 'Route' checkbox which is checked. To the right of the checkbox are three buttons: 'High' (with an upward arrow), 'Low' (with a downward arrow), and 'Source' (with an equals sign). Below these buttons are two dropdown menus: 'My List' and 'Sender'. A search bar labeled 'Enter recipients' is positioned below the dropdowns, featuring a yellow warning icon and a search icon. At the bottom of the interface, there is a rich text editor toolbar with icons for undo, redo, bold, italic, link, unlink, and a plus sign. The text 'Insert SmartText' is visible in the toolbar. To the right of the toolbar is a zoom level dropdown set to '100%'. Below the toolbar is a large text input area.

Crystal Clear Notes with New & Improved Imaging Result SmartLinks

Notes

- To make it easier for physicians to add and review information about recent imaging results in their notes, we:
 - Created SmartLink 56025-Display Last Imaging Procedure Result (.IMGRESULT)
 - Updated SmartLink 52025-Imaging Last Imaging Procedure Result (.LASTIMG)

Results for orders placed during the hospital encounter of 08/09/21

Xray Knee Left AP Lateral

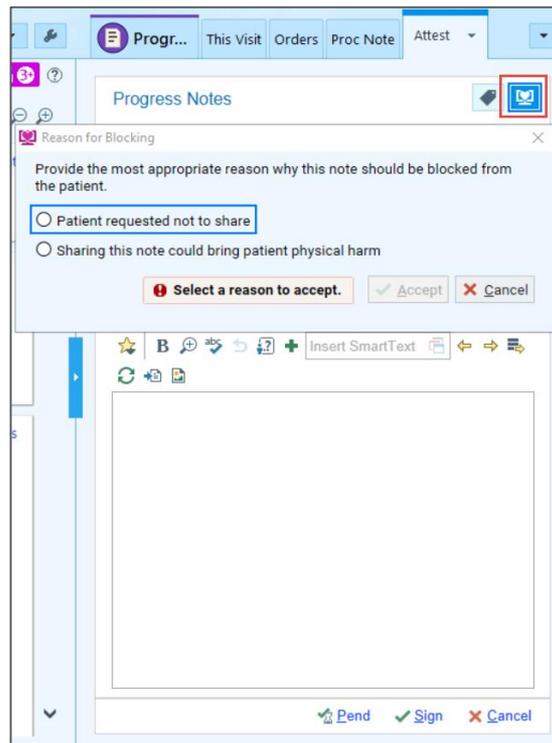
Narrative

See Orthopedic Surgery Progress Note for Result Information

Change Whether a Note Is Shared with the Patient While Attesting

Notes

- The Share w/ Patient button now appears when a clinician writes attestations to notes.
- If they determine a note should not be shared with the patient, they are required to select a reason.
- Changes to the note's share with patient status are applied when the attestation is signed.



Classic Physical Exam SmartBlocks Are Retired

NoteWriter

- The Physical Exam SmartForms have a new look, including many updated elements and some elements that have been rearranged or retired. Macros have been automatically moved to the updated forms. If your macros previously included any elements that are now retired, you can update them using the Macro Editor.
- [Epic Tip Sheet](#).

The screenshot displays the NoteWriter interface for a Physical Exam. The top navigation bar includes 'HPI', 'ROS', and 'Physical Exam'. Below this, a series of tabs represent different body systems: Basic, Const, HENT, Eyes, Neck, Cardio, Pulm, Chest, Abd, GU, Musc, Foot, Lymph, Skin, Neuro, and Psych. The main content area is organized into several sections, each with a set of checkboxes and dropdown menus for clinical findings. The sections include:
- **Basic:** vital signs reviewed, nursing note reviewed, chaperone present.
- **Constitutional:** alert, nl appearance, nl weight, obese, acute distress, ill-appearing, toxic-appeari..., diaphoretic.
- **Neck:** ROM nl, suppl, neck rigidity, tenderness, cervical aden..., carotid bruit.
- **Genitourinary/Anorectal:** vulva nl, rectum nl, guaiac result, vaginal discha...
- **HENT:** Head (normocephalic, atraumatic), Ears (Right/Left TM nl, canal nl, external ear nl, impacted cer...), Nose (nose nl, congestion, rhinorrhea).
- **Cardiovascular:** Rate (normal rate, tachycardia, bradycardia), Rhythm (regular rhythm, irregular), Pulses and Heart Sounds (pulses nl, heart sounds nl, murmur, friction rub, gallop).
- **Musculoskeletal:** ROM nl, swelling, deformity, RLE edema, LLE edema, tenderness, injury, edema.
- **Skin:** warm, dry, jaundiced, pale, bruising, erythema, lesion, rash.
- **Pulmonary:** effort nl, breath sounds nl, respiratory dis..., stridor, wheezes, rhonchi.
- **Capillary Refill (seconds):** < 2, 2-3, > 3.
- **Neurological:** no focal deficit, oriented x3.



OBGYN/Fertility



An Updated Look for the OB Dating Navigator Section

OB Tools

- The OB Dating navigator has an updated look and feel.
 - While the navigator functionality has not changed, users may notice minor layout changes.

The screenshot displays the 'Dating' section of the OB Dating Navigator. At the top, it shows 'Working EDD: 3/29/2022 set by Doctor, Test Five, MD on 8/11/2021'. Below this, there are several rows of data for different dating methods:

Basis	Select EDD	GA Diff.
Last Menstrual Period 6/22/2021 + 280 days	<input checked="" type="radio"/> 3/29/2022	Working
Est. Date of Conception 7/3/2021 + 266 days	<input type="radio"/> 3/26/2022	+ 3d
Ultrasound Ww Dd	N/A	N/A
Patient Reported		N/A

At the bottom of the interface, there is a 'Comment' field, an 'Add Basis' button with a '+ Add' icon, and an 'Audit Trail Report' section with 'Restore' and 'Close' buttons.

The Colposcopy Procedure SmartForm Is Updated to Better Follow ASCCP Guidelines

OBGYN > ProcDoc > Colposcopy

- The Colposcopy procedure form is updated to better align with the latest American Society of Colposcopy and Cervical Pathology (ASCCP) guidelines with new documentation fields and an updated layout.

COLPOSCOPY Performed by Cadmid Providers Remove

Procedure Date/Time

Procedure location cervix vagina vulva

Consent

Patient questions answered yes no

Risks and benefits of the procedure and its alternatives discussed yes no

Consent obtained verbal written

Consent given by patient parent guardian spouse healthcare agent

Universal Protocol

Indication

Other indication(s) malignancy genital condyloma clinical abnormality

Pre-procedure

Premeds acetaminophen diazepam ibuprofen naproxen sodium ketorolac opioid

Speculum was placed in the vagina yes no

Prep solution(s) acetic acid Lugol's iodine Betadine chlorhexidine

Local anesthetic lidocaine 1% WITH epi lidocaine 1% w/o epi lidocaine 2% WITH epi lidocaine 2% w/o epi marcaine 0.25% benzocaine spray

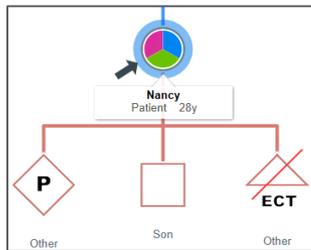
Total amount used (mL)

- View the full details [here](#).
- Note: if you have created a Colposcopy Procedure Macro, please review it and make updates as needed.

Read the Womb: A More Unified Pedigree and OB History

History

- You can now link fetal relative records in Pedigree and pregnancy records in OB History to give you more information about your patients' pregnancy histories and reduce redundant documentation. Updates to pregnancy are visible in the Pedigree, and fetal relatives created in either activity are visible in the other, so you have more complete and up-to-date information, no matter which activity you use more often.



OB History

OB History

Gravida	Para	Term	Preterm	AB	Living
3	1	1	0	1	0
SAB	TAB	Ectopic	Multiple	Live Births	
0	0	1	0	0	

[+ Add previous pregnancy](#) **Currently pregnant** [Calculate Counts](#)

Date	GA	Outcome	Delivery Type	Weight	Sex	Living	Birth Comments	Delivering Clinician	Anesthesia Methods	A1	A5
Pregnancy 3 — Current											
Pregnancy 2 — Term Vag-Spont M None											
Pregnancy 1 — Ectopic F Doctor, Test Five, MD Spinal											

General Perinatal Comments

Mark as Reviewed Last Reviewed by You at 11:41 AM CDT [Audit Trail Report](#)

Close [Previous](#) [Next](#)

Record Fertility Information for Patients and Relatives in Pedigree

History

- Pedigree users can now document fertility information discretely in the sidebar.
- You can now document fertility statuses for a patient or their relatives, along with detailed notes to further inform your recommendations.
- Users now have more options in the Fertility Status dropdown.
- Clinicians who are not interested

in fertility information can toggle the symbols off by unselecting the Show Fertility Symbols option from the wrench menu.

Nancy 
Patient, 28y

Adopted

Edit fertility information: 

Fertility Status

Infertile 

Fertility Comment

suspected uterine abnormalities

Edit fertility information: 

Fertility Status

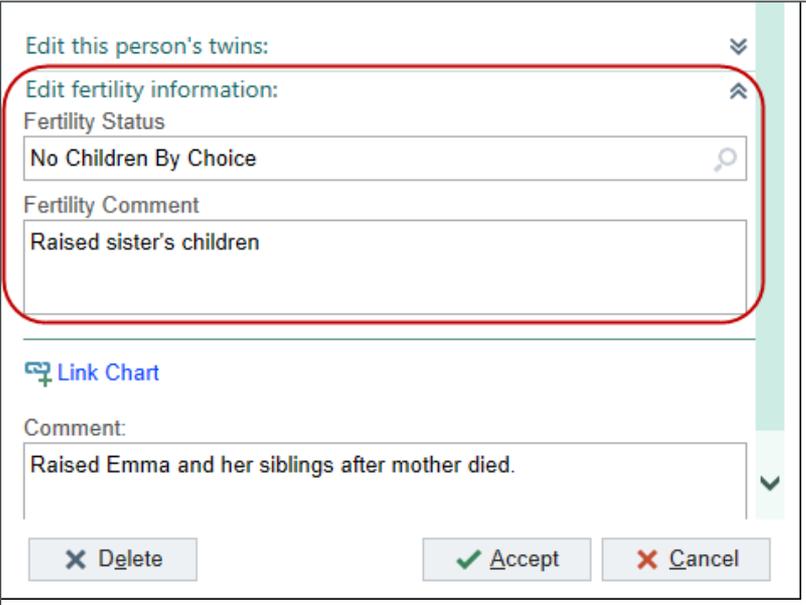


Title	Number
Fertile	1
Infertile	3
No Children By Choice	2
Unknown	4

Fertility Information Appears in Family History

History

- You can now view the same fertility information in Family History as you do in the Pedigree activity so they can complete their workflows in Family History if they prefer.
- When you edit information about a patient's family member, you can now expand a section to see and edit fields with the family member's fertility information. The newly visible fields are Fertility Status and Fertility Comments, the same fields that appear in the Pedigree activity.



The screenshot shows a web-based form for editing a patient's information. At the top, there is a section titled "Edit this person's twins:" with a downward arrow icon. Below it is a section titled "Edit fertility information:" with an upward arrow icon. This section contains two input fields: "Fertility Status" with the value "No Children By Choice" and a search icon, and "Fertility Comment" with the value "Raised sister's children". Below the fertility section is a "Link Chart" button with a chain-link icon. At the bottom of the form is a "Comment:" field with the value "Raised Emma and her siblings after mother died." and a downward arrow icon. At the very bottom are three buttons: "Delete" with a red X icon, "Accept" with a green checkmark icon, and "Cancel" with a red X icon.



Anticoag



Warfarin Anticoagulation Tracking Section Gets a New Look

Anticoagulation

- New reference guide: [Anticoagulation Therapy](#)
- Easy to read calendar with the ability to toggle daily warfarin tablet counts and weekly milligram totals
- Speed buttons for quick selection of recipients when documenting a Point of Care INR or do an external INR

The screenshot displays the 'Warfarin Anticoagulation Tracking' interface. On the left, the 'INR' goal is set to 2.0-3.0, and the 'For dosing' dropdown is set to 'No INR'. Below this, there are buttons for 'New POCT' and 'New External'. The 'Warfarin Dosing Instructions' section shows 'Tablets on hand' as 2.5 mg and 5 mg, and a 'Maintenance plan' of 5 mg every Tue, Thu, Fri, 2.5 mg all other days. The 'Planned weekly total' is 25 mg, and the 'Last 7 day total' and 'Next 7 day total' are both 25 mg. A note states: 'This is a past encounter. Any revisions to the dosing instructions will not appear in subsequent encounters.' The 'Follow-Up' section shows a priority of 'Acute (2 days)', '1 Week', '2 Weeks', and '4 Weeks', with the 'Date of next INR' set to 8/27/2021. The 'Description' field is empty.

The main calendar view shows the period from July 25 to August 28, 2021. The calendar is organized by days of the week (Sun-Sat) and shows the following dosing schedule:

Sun	Mon	Tue	Wed	Thu	Fri	Sat
25 2.5 mg 1 x 2.5 mg 0 x 5 mg	26 2.5 mg 1 x 2.5 mg 0 x 5 mg	27 5 mg 0 x 2.5 mg 1 x 5 mg	28 2.5 mg 1 x 2.5 mg 0 x 5 mg	29 5 mg 0 x 2.5 mg 1 x 5 mg	30 5 mg 0 x 2.5 mg 1 x 5 mg	31 2.5 mg 1 x 2.5 mg 0 x 5 mg
Aug 1 2.5 mg 1 x 2.5 mg 0 x 5 mg	2 2.5 mg 1 x 2.5 mg 0 x 5 mg	3 5 mg 0 x 2.5 mg 1 x 5 mg	4 2.5 mg 1 x 2.5 mg 0 x 5 mg	5 5 mg 0 x 2.5 mg 1 x 5 mg	6 5 mg 0 x 2.5 mg 1 x 5 mg	7 2.5 mg 1 x 2.5 mg 0 x 5 mg
8 2.5 mg 1 x 2.5 mg 0 x 5 mg	9 2.5 mg 1 x 2.5 mg 0 x 5 mg	10 5 mg 0 x 2.5 mg 1 x 5 mg	11 2.5 mg 1 x 2.5 mg 0 x 5 mg	12 5 mg 0 x 2.5 mg 1 x 5 mg	13 5 mg 0 x 2.5 mg 1 x 5 mg	14 2.5 mg 1 x 2.5 mg 0 x 5 mg
15 2.5 mg 1 x 2.5 mg 0 x 5 mg	16 2.5 mg 1 x 2.5 mg 0 x 5 mg	17 5 mg 0 x 2.5 mg 1 x 5 mg	18 2.5 mg 1 x 2.5 mg 0 x 5 mg	19 5 mg 0 x 2.5 mg 1 x 5 mg	20 5 mg 0 x 2.5 mg 1 x 5 mg	21 2.5 mg 1 x 2.5 mg 0 x 5 mg
22 2.5 mg 1 x 2.5 mg 0 x 5 mg	23 2.5 mg 1 x 2.5 mg 0 x 5 mg	24 5 mg 0 x 2.5 mg 1 x 5 mg	25 2.5 mg 1 x 2.5 mg 0 x 5 mg	26 5 mg 0 x 2.5 mg 1 x 5 mg	27 5 mg 0 x 2.5 mg 1 x 5 mg	28 2.5 mg 1 x 2.5 mg 0 x 5 mg

Care Teams Recipient Selection Looks Better Than Ever

Anticoagulation

- The Cc Recipients table appears only when the Send results message checkbox is selected.

The screenshot displays a software interface for recipient selection. On the left, a 'Providers & Results Messaging' panel includes an 'Authorizing provider' field, a 'Result message' section with a checked 'Send results message' checkbox, and a 'Cc Recipients' section with 'PCP 1' and 'Care Team 2' listed. A red box highlights 'Care Team 2', with a red arrow pointing to a 'Care Team' selection window. This window lists two providers: 'Cole Kloemper, MD' (Physician, Family Practice, 1979 MILKY WAY, VERONA WI 53593) and 'Helen Farrell, MD' (Physician, 1400 Williamson st, MADISON WI 53703). The 'Helen Farrell, MD' entry is highlighted in blue and marked with a circled 'A'. To the right, a 'Selected Recipients' panel shows 'Helen Farrell, MD' (1400 Williamson st, MADISON WI 53703) with a circled 'B' and a circled 'C' with an 'x' icon. At the bottom of the 'Care Team' window are 'Select All', 'Accept', and 'Cancel' buttons.



Orthopaedics



Knee and Ankle Stability Elements Added to the Physical Exam

NoteWriter > Physical Exam > Musc.

- Anterior drawer tests are available in both the knee and ankle sections of the physical exam musculoskeletal form.

Ankles	
Right	Left
<input type="checkbox"/> normal	<input type="checkbox"/> normal
+ swelling —	+ swelling —
+ deformity —	+ deformity —
+ ecchymosis —	+ ecchymosis —
+ laceration —	+ laceration —
+ decreased ROM —	+ decreased ROM —
+ tenderness —	+ tenderness —
+ anterior drawer —	+ anterior drawer —
+ abnl pulse —	+ abnl pulse —

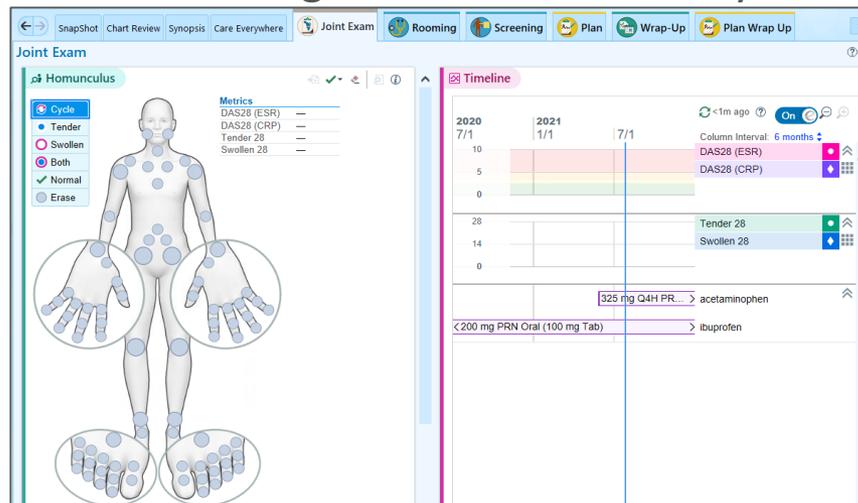
- Lachman's and posterior drawer tests are now available in the knee section of the physical exam musculoskeletal form.
- Note that the Knee section changes only apply to patients ages 5 and older, while the Ankle changes affect all patients.

Knees	
Instability Tests	
+ anterior drawer —	+ anterior drawer —
+ posterior drawer —	+ posterior drawer —
+ anterior Lachman —	+ anterior Lachman —
+ medial McMurray —	+ medial McMurray —
+ lateral McMurray —	+ lateral McMurray —

Switch from the Homunculus SmartForm to the Joint Exam Activity

Rheumatology

- The Homunculus SmartForm is no longer available.
- Clinicians who were previously using the Homunculus SmartForm will now document using the Joint Exam activity.



- Clinicians who attempt to use the Homunculus SmartForm will now see an error message with a link that will take them to the Joint Exam activity.

NoteWriter Clear Physical Exam

Physical Exam

Homunculus

The Homunculus SmartForm is no longer available, please contact an administrator.
[Click here to document a joint exam](#)

After documenting a joint exam using the above link, various SmartLinks beginning with .RHEUM may be used to add details from the exam to your note.

After documenting with the Joint Exam activity, use the .RHEUM SmartLink to insert your documentation into a note.

New Look to the Visit Info Activity

Bones (Orthopaedics)

- The Visit Info activity for orthopaedic visits is redesigned to be more like other visit information activities used throughout Hyperspace.
 - The Visit Info activity now has more space for reasons for a patient's visit.
 - The Other Reasons for Visit section now appears on the right half of the activity.
 - The Relevant Summary no longer appears on the right half of the activity. The features of the Relevant Summary are available in Storyboard & the Sidebar.

The screenshot shows the 'Chief Complaint / Visit Information' activity interface. It is divided into two main sections: 'Affected Body Locations' and 'Other Reasons for Visit'.

Affected Body Locations: This section includes a search bar labeled 'Body Location' with an '+ Add' button. Below it, there are buttons for 'Right Knee', 'Left Knee', 'Right Hip', 'Pelvis', 'Spine', 'Right Hand', and 'Left Hand'.

Other Reasons for Visit: This section features a grid of buttons for various reasons, including 'Back Pain', 'Injury', 'Surgical Followup', 'Knee Pain/Swell...', 'Shoulder Pain', 'Other', 'Fracture', 'Procedure', 'Hip Pain', 'Pain', 'Knee Pain', 'Open In Error', 'Post Op Exam', 'Elbow Pain', 'MRI Follow-up', 'Post-op Follow-up', 'Follow Up', 'Back Pain', 'Numbness', 'Injections', 'Post-op Exam', 'Routine Nail Care', 'Pre-op Exam', 'Knee Pain', 'S/p Surgery', 'Tingling', and 'Osteoporosis'.

Below the grid is a table with two columns: 'Other Reasons for Visit' and 'Comment'. The table is currently empty.

At the bottom of the interface, there are navigation buttons: 'Restore', 'Close', 'Modify View Layout', 'Previous', and 'Next'.

View Event Reports Without Leaving the Relevant Summary

Bones (Orthopaedics)

- When you review office visits and other events on the Relevant Summary in a patient's chart, you can now hover over an event to review the event in a hover bubble.
- This way, you can quickly review your patient's events without leaving the Relevant Summary.
 - Previously, you had to select the hyperlink to review the event in another window

The screenshot displays a 'Relevant Summary' for a patient's orthopaedics chart. The main area shows a 'Timeline' of events. A hover bubble is open over the event dated 07/15/2020, titled 'Office Visit'. The bubble contains the following information:

- Office Visit** (Open) - 7/15/2020, MR Orthopaedics Department
- Physician:** Orton, Wallace MD (Physician) • Orthopaedics
- Reason for Visit:** Pelvis - Pain • Left Knee - Pain • Right Knee - Pain • Left Ankle - Pain • Vomiting
- Progress Notes:** Unsigned, Md Mr Orton, Wallace MD (Physician) • Orthopaedics
- Procedure Orders:** 1. Hand / UE Inj: bilateral small finger [1000202718] ordered by Orton, Wallace MD
- Hand / UE Inj: bilateral small finger for Dupuytren's contracture on 7/15/2020 11:32 AM**
- Details:** 30 G needle, dorsal approach
- Orders Placed:** Hand / UE Inj: bilateral small finger (checked), LG Joint Inj (unchecked)
- Medication Changes:** None, Medication List
- Visit Diagnoses:** None, Problem List
- Additional Documentation:** Encounter Info: Billing Info, History, Allergies, Detailed Report

The background shows the 'Relevant Summary' with a list of events on the left, including 'Acute pain of left knee' (08/19/20), 'Office Visit' (07/30/20), 'Acute pain of left knee' (07/08/20), 'Office Visit' (07/06/20), 'Acute pain of left knee' (07/03/20), 'Acute pain of left knee' (10/18/17), and 'Physiology' (09/18/17). Other sections include 'Right Knee', 'Right Leg', and 'Other'.

Relevant Summary Has New Filters

Orthopaedics

- Clinicians can now filter different types of information from the Relevant Summary, allowing them to focus on the information they need to review. For example, an orthopaedist can show only images or filter out all ED visits, admissions, and office visits.
- A row of icons now appears at the top of the report. Each icon has a check box. Data for that icon appears when the check box is selected. Clinicians can clear the check box to hide that information in the report.
- If there is no information for an icon, that icon does not appear. For example, there is no ED icon if a patient has no ED visits.

The screenshot displays the 'Relevant Summary' interface for a patient's 'Right Knee'. At the top, there is a filter bar with a dropdown arrow and the text 'Filters:'. Below this, there are several filter options, each with a checkbox and an icon: 'Images' (person icon), 'Surgeries' (scalpel icon), 'ED' (plus sign icon), 'Admissions' (ambulance icon), and 'Visits' (person icon). A 'Clear All' button is also present. The patient's affected body locations are listed as 'Right Knee'. Below this, there is a summary of data: 'Images: 1', 'Surgeries: 1', 'Admissions: 1', and 'Visits: 7'. The 'Images & Surgeries' section is expanded, showing two entries: a surgery on 07/15/10 (11y) titled 'Arthroscopy Knee W/meniscus Rpr Medial&lateral' performed by 'Me', and an X-ray on 07/08/10 titled 'Xray Knee Right AP Lateral'.



Miscellaneous



Nurse Triage Protocols Are No Longer Available in a Separate Activity

Nurse Triage

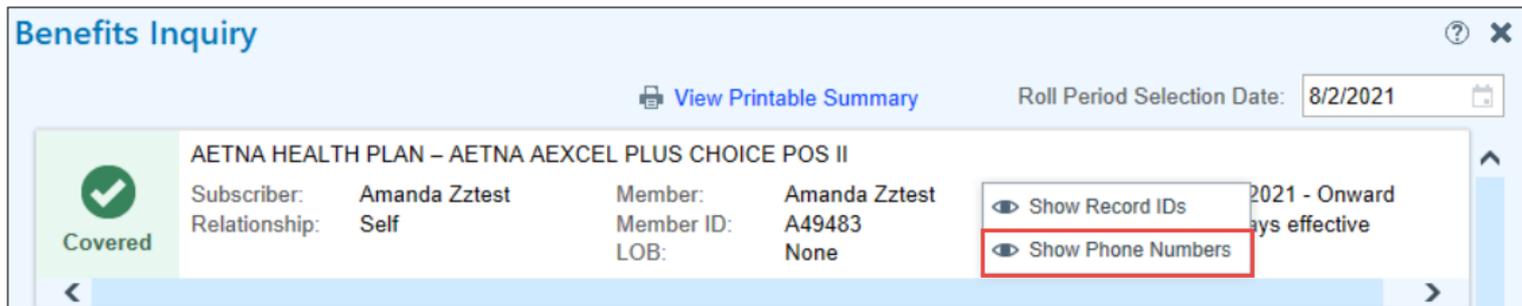
- To give more space to protocol questions and reduce switching between tabs, the option for users to open Nurse Triage protocols in a separate activity tab has been removed. Instead, we recommend all nurses use the Protocol section within the Call Intake navigator to document protocols, where all relevant information can be documented for the call in one workspace.

The screenshot displays the Nurse Triage interface for a patient visit on 8/2/2021. The top navigation bar includes tabs for 'Nurse Triage', 'Chart Review', and 'All Notes'. Below this, the patient's name and visit date are shown. A horizontal menu of navigation options is visible, with 'Protocol' highlighted in a red box. Other options include 'Triage Call', 'Family Switch', 'Work Queue', 'Questionnaires', 'References', 'Open Orders', 'Dosage Table', 'Apts', 'Care Teams', 'More', 'Verify Rx Benefits', 'Outside Meds', 'Visit Diagnoses', 'Problem List', 'HF D/C Call Form', 'Meds & Orders', 'Patient-Reported Vitals', 'Documentation', 'SmartSets', 'Disposition', 'Pt. Instructions', 'BestPractice', 'Charge Capture', 'Routing', 'Default IB Pools', 'Follow-up', and 'Sign Encounter'.

Show or Hide Phone Numbers in Benefits Inquiry

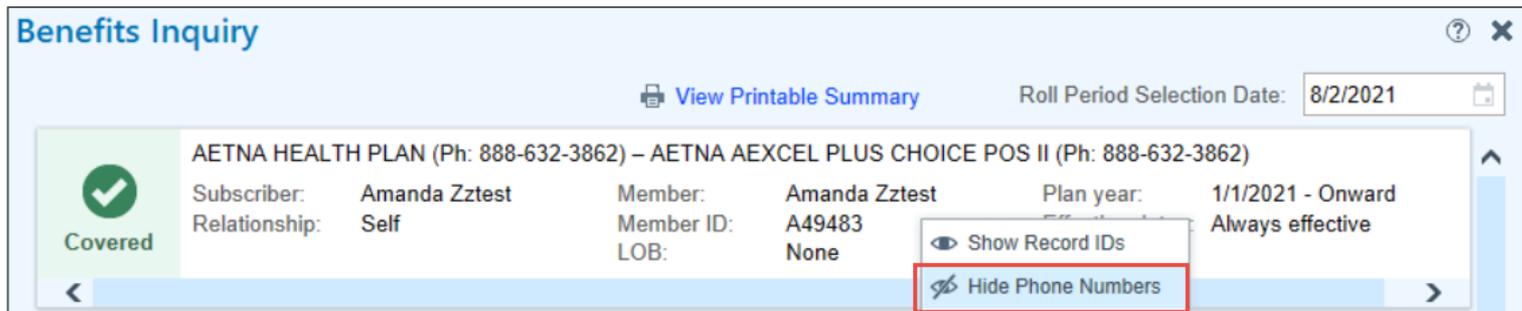
Miscellaneous

- Users can right-click in the coverage section of Benefits Inquiry to toggle between showing and hiding phone numbers associated with a coverage's payer, plan, and employer group, putting the information right in front of them if they need it or decluttering the view if they don't.



The screenshot shows the 'Benefits Inquiry' window with a 'Covered' status and a 'View Printable Summary' button. The 'Roll Period Selection Date' is set to 8/2/2021. The coverage details are for 'AETNA HEALTH PLAN – AETNA AEXCEL PLUS CHOICE POS II'. The subscriber is Amanda Zztest, Member ID is A49483, and LOB is None. The plan year is 2021 - Onward, effective from 8/2/2021. A context menu is open over the plan details, with 'Show Phone Numbers' highlighted in red.

Subscriber:	Amanda Zztest	Member:	Amanda Zztest	Plan year:	2021 - Onward
Relationship:	Self	Member ID:	A49483	Effective date:	8/2/2021
LOB:	None				Always effective



The screenshot shows the 'Benefits Inquiry' window with a 'Covered' status and a 'View Printable Summary' button. The 'Roll Period Selection Date' is set to 8/2/2021. The coverage details are for 'AETNA HEALTH PLAN (Ph: 888-632-3862) – AETNA AEXCEL PLUS CHOICE POS II (Ph: 888-632-3862)'. The subscriber is Amanda Zztest, Member ID is A49483, and LOB is None. The plan year is 1/1/2021 - Onward, effective from 8/2/2021. A context menu is open over the plan details, with 'Hide Phone Numbers' highlighted in red.

Subscriber:	Amanda Zztest	Member:	Amanda Zztest	Plan year:	1/1/2021 - Onward
Relationship:	Self	Member ID:	A49483	Effective date:	8/2/2021
LOB:	None				Always effective

Care Teams SnapShot Print Group Now Shows Event Notification Information

Care Teams

- The Care Teams SnapShot now shows basic information about ADT event notifications that were sent to providers on a patient's care team while the patient was admitted.

Care Team and Communications			
No referring provider			
PCPs		Type	
Todd Gardener, MD		General	
Other Patient Care Team Members		Relationship	
Jean Forest		Nurse Practitioner	
Admin Belton, MD		Nurse Practitioner	
No visit treatment team			
Recipients of Past 5 Communications			Show More
Hospital Encounter - 4/22/2020	Jessica Rivers	05/26/2020	Mail
	Jessica Rivers	05/26/2020	Fax
	Jessica Rivers	05/26/2020	Fax
	Jessica Rivers	05/20/2020	In Basket
	Jessica Rivers	05/20/2020	Mail
Automatic ADT Notifications for Most Recent Admission			Show All Admissions
Hospital Encounter - 4/22/2020	Jessica Rivers	05/08/2020	In Basket Message
	Jessica Rivers	05/08/2020	CE Message
	Jessica Rivers	05/08/2020	CE Message
	Jessica Rivers	05/13/2020	Mobile App Notification

Patient Photos and Initials Make It More Obvious When You're Viewing Information for a Deceased Patient

Hyperspace, In Basket

- When you open an In Basket message or the chart (Storyboard) for a deceased patient, the circle containing the patient's photos or initials is now grayed out and surrounded by a black border. This will also show in other workspace headers that include a patient photo.



Unsecuring Hyperspace Opens the Workspace That Was Secured

Secure Button

- Epic has fixed an issue where unsecuring a session sometimes opened a different patient chart than the one the session was secured on.
- For example, a provider opens Mary's chart and places a medication order for her, but doesn't sign or pend the order. The provider then opens Tom's chart and secures the session, intending for the next provider to use Tom's chart as well. However, when the next provider unsecures Hyperspace, it brings up Mary's chart instead because Mary's order was automatically pended.
- The issue has been fixed so that Hyperspace always opens up the workspace that it was secured on. Following the above example, Tom's chart will open as expected.

Search on Sorted Columns on the Schedule

Provider Schedules

- Users can now go to a specific row on the schedule by sorting on a column and typing the search text.
 - Previously, this kind of searching was possible only from the condensed rows view.

ACANTHITE, QUINN						
Filter by Status						
Total: 17						
	Status	MPS Attending	Admitted?	Med: Time	Patient Name/Age/Gender	Sex
	Arrived Checked in: 6:47 AM		No	7:00 AM	Patient "Preferred Name" ▲ Age/Gender	F
	Arrived Checked in: 7:16 AM		No	1:30 PM	Arugula, Milo 45 y.o. / M	M
	Arrived Checked in: 7:42 AM		No	12:00 PM	Beyonce, Heidi 37 y.o. / F	F
	Scheduled		No	11:30 AM	BlackPanther, Sophie 32 y.o. / F	F

New Keyboard Shortcuts to Decline Deficiencies or Mark Them As Done

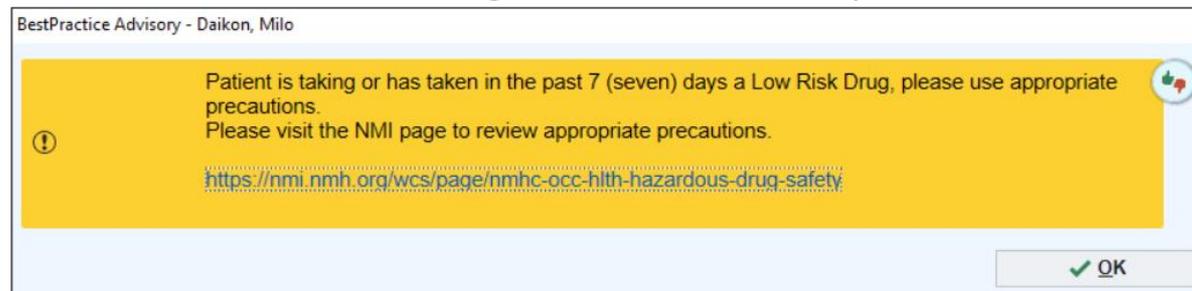
Miscellaneous

- Use the following new keyboard shortcuts to decline a deficiency or mark it as already done in the To Do sidebar and In Basket's Chart Completion, Cosign-Clinic Orders, and Home Care Orders folders:
 - **Alt+L** = Decline
 - **Alt+Y** = Already Done

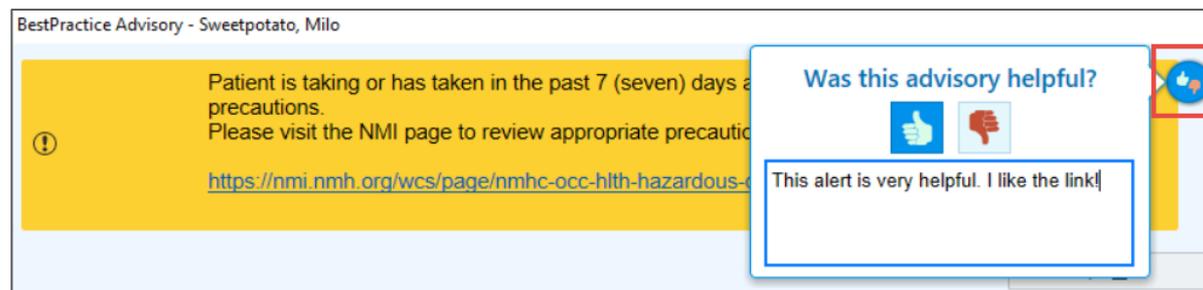
Give Feedback on BestPractice Advisories Straight from Clinicians

BestPractice Advisories

- You may receive a BestPractice Advisory (BPA) pop-up when entering the chart. Clinicians can now give feedback to improve BPAs.



- You **will not** see the thumbs up/thumbs down indicator in the BestPractice Advisories section of the chart.
- Select the thumbs up/thumbs down indicator if you want to provide feedback.



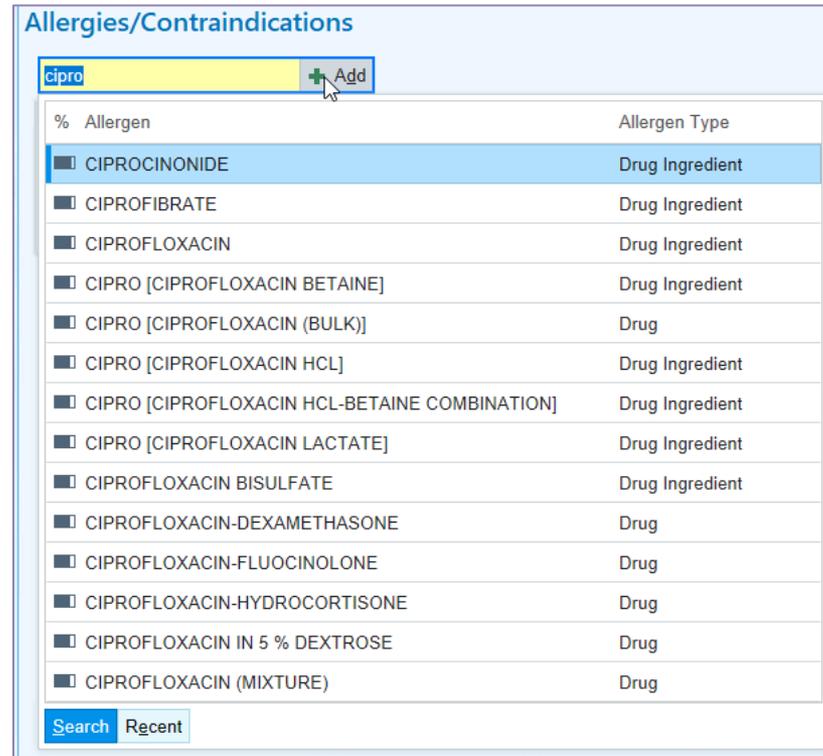
The Allergies Activity and Navigator Section Have Made the Jump to Web

Allergies

- When you're adding a new allergy, search results appear in a simple drop-down list rather than a separate window.



A screenshot of the 'Allergies/Contraindications' section. It features a purple header with a white plus icon and the text 'Allergies/Contraindications'. Below the header is a search input field containing the text 'cipro' and a green '+ Add' button.



A screenshot of the 'Allergies/Contraindications' section showing search results for 'cipro'. The search input field contains 'cipro' and a '+ Add' button. Below the input field is a table with two columns: '% Allergen' and 'Allergen Type'. The table lists various ciprofloxacin-related allergens and their types. At the bottom of the table are 'Search' and 'Recent' buttons.

% Allergen	Allergen Type
<input type="checkbox"/> CIPROCINONIDE	Drug Ingredient
<input type="checkbox"/> CIPROFIBRATE	Drug Ingredient
<input type="checkbox"/> CIPROFLOXACIN	Drug Ingredient
<input type="checkbox"/> CIPRO [CIPROFLOXACIN BETAINE]	Drug Ingredient
<input type="checkbox"/> CIPRO [CIPROFLOXACIN (BULK)]	Drug
<input type="checkbox"/> CIPRO [CIPROFLOXACIN HCL]	Drug Ingredient
<input type="checkbox"/> CIPRO [CIPROFLOXACIN HCL-BETAINE COMBINATION]	Drug Ingredient
<input type="checkbox"/> CIPRO [CIPROFLOXACIN LACTATE]	Drug Ingredient
<input type="checkbox"/> CIPROFLOXACIN BISULFATE	Drug Ingredient
<input type="checkbox"/> CIPROFLOXACIN-DEXAMETHASONE	Drug
<input type="checkbox"/> CIPROFLOXACIN-FLUOCINOLONE	Drug
<input type="checkbox"/> CIPROFLOXACIN-HYDROCORTISONE	Drug
<input type="checkbox"/> CIPROFLOXACIN IN 5 % DEXTROSE	Drug
<input type="checkbox"/> CIPROFLOXACIN (MIXTURE)	Drug

COVID-19 Hover Bubble Splits Labs into New and Older Results

Storyboard

- Lab orders and results related to COVID-19 are now split into new (within 30 days) and older lab results in the COVID-19 Storyboard hover bubble.

Jimmy Clin Doc
Male, 36 y.o., 12/24/1984
MRN: 203533
Bed: 132-02
Code: FULL (no ACP docs)

Search

COVID-19: Has Labs 4/28/2020

New Results - Lab

Updated	Procedure
03/01/21 1220	SARS-CoV-2 RT PCR Collected: 03/01/21 0630 Preliminary result Specimen: Swab from Nasopharynx SARS COV-2... Not Detected ^P

Older Results

ⓘ These results were collected or performed more than 30 days ago.

Updated	Procedure
11/20/20 0933	SARS-CoV-2 RT PCR Collected: 11/20/20 0000 Final result Specimen: Swab from Nasopharynx SARS COV-... Positive !

F1 Help is now Help (F1)

User Interface

- The F1 Help activity is now known as the Help (F1) activity.
 - This change puts the emphasis on what users want when they go to the activity, and it makes the activity name more logical for many of our community members outside of the U.S., where "F1" is more likely to inspire thoughts of high-speed Formula 1 racing than assistance in the system.



Document That a Patient Isn't Taking a Patient-Reported Medication

Home Meds

- When you open the order composer of a medication in the Medications section and select the Not Taking button, the words "Patient not taking" appear next to the medication's sig, highlighted in yellow.

Medications

ⓘ Please verify the patient's list of medications and add new medications as reported.

+ Medication List Comments

Add Medication + Add

View by: Alphabetical

Pharmacy: CVS 16349 IN TARGET - EVANSTON, IL 60202 - 2209 W. HOWARD STREET - 847-733-1166

Alphabetical

ciprofloxacin 500 mg tablet
Refills: 0 ordered Pharmacy: CVS 16349 IN TARGET - EVANSTON, IL 60202 - 2209 W. HOWARD STREET - 847-733-1166

ⓘ If the patient is not taking this medication as prescribed, document the differences below.

Not Taking 500 mg, Oral, 2 TIMES DAILY

ciprofloxacin 500 mg tablet

Take 1 tablet by mouth 2 (two) times daily., Disp-14 tablet, R-0, Print, Starting Tue 8/13/2013

Patient not taking, Reported on 8/6/2021 Last Dose: Not Taking at Unknown time

Refills: 0 ordered Pharmacy: CVS 16349 IN TARGET - EVANSTON, IL 60202 - 2209 W. HOWARD STREET - 847-733-1166

Questions?

Thank You!