

# Clinical and Collaboratives News

## For January 31 Monthly Update

*This monthly communication highlights recent and upcoming Epic improvements to ambulatory and inpatient workflows and other clinical news. Please share with physicians, advanced practice providers (APPs) and your team.*

## Announcements

### EPIC EFFICIENCY HOURS ARE BACK, NOW THROUGH FEBRUARY 3

Clinicians can attend Epic-hosted Efficiency Hours at no cost to become more proficient in key areas. Epic experts will present tips and answer questions from attendees. Physicians who attend can also earn Physician CME credit from the University of Wisconsin.

To accommodate different schedules, each session will have multiple hour-long offerings, starting at the times listed below. On February 3, you can take all four outpatient sessions on the same day, with a half-hour break between each session. Refer to [Epic Earth](#) for registration details.

- **Outpatient – Reviewing Patient Information**  
Thursday, January 26  
10:00 am, 5:00 pm, 7:30 pm
- **Outpatient – Ordering and Preference Lists**  
Tuesday, January 31  
10:00 am, 5:00 pm, 7:30 pm
- **Inpatient – Provider Workflows**  
Wednesday, February 1  
11:00 am, 5:00 pm
- **Outpatient – Documentation/Notes**  
Thursday, February 2  
10:00 am, 5:00 pm, 7:30 pm
- **Outpatient Efficiency Hour Day**  
Friday, February 3  
Managing Your In Basket: 10:00 am  
Reviewing Patient Information: 11:30 am  
Ordering and Preference Lists: 1:00 pm  
Documentation/Notes: 2:30 pm

Previous Efficiency Hours sessions got great feedback, with 95% of attendees saying they'd recommend the sessions to a colleague, so please pass on this information to physicians.

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## System updates

### NON-INVASIVE CARDIOLOGY ORDER UPDATES FOR STRAIN PROTOCOL AND 3D EJECTION FRACTION

The order composer will now include fields for Strain Protocol and 3D Ejection Fraction for the following orders:

- ECHO STRESS EXERCISE ADULT [ECH117]
- ECHO STRESS EXERCISE W DOPPLER ADULT [ECH25]
- ECHO STRESS DOBUTAMINE ADULT [ECH118]
- ECHO STRESS DOBUTAMINE W DOPPLER ADULT [ECH26]
- ECHO STRESS CONGENITAL DOBUTAMINE W DOPPLER [ECH23]
- ECHO STRESS CONGENITAL EXERCISE W DOPPLER [ECH22]

**Echo 2D Doppler Adult**

Priority: Routine

Frequency: ONE TIME

At: 8/24/2022   1323

West, NWR, and Palos Only: If you have a resulting group preference please specify here:

NM	AMG	Cardiovascular Consultants of Aurora	CCC	CCEP	Duly/South	Duly/West
Elite Cardiology Solutions	HCCI	Lurie Childrens (CDH)	Other	No Preference		

Reason for exam?

Acute Coronary Syndrome / Chest pain	Arrhythmia / Palpitations	Endocarditis Evaluation	Fluid Overload / Heart Failure		
Heart transplant	Hypotension / Shock	LVAD	Post-Cardiac Procedure	Pre-op	Pulmonary Embolism
Stroke / TIA / thromboembolism	Shortness of breath	Syncope / Presyncope	Pericardial Disease / Tamponade		
Valvular disease / Murmur	Other				

Does patient require a bubble study?

Yes

NMH, LFH, CDH, DCH, and PH NIC Only: Does the patient require strain protocol?

No

All Locations except NWR/Palos: Do you want 3D ejection fraction?

Yes

See [3D Imaging and Strain Protocol for Echocardiogram Stress Tests](#) for more information.

### DRAGON FOR IPHONE USERS

Dragon users have reported that after upgrading to iOS 16.2, the microphone turns itself off immediately after turning on. The Dragon team is aware of the issue, but until a permanent solution can be implemented, you can avoid the issue by following the steps in the [communication](#).

## Ambulatory updates

### REMINDER: TELEHEALTH DIALER

The Telehealth Dialer lets you make a direct outbound call or video visit to a patient while masking the phone number used. Clinicians can access the Telehealth Dialer from Epic Hyperspace, Haiku or Microsoft Teams. For more details, check out the [Telehealth Dialer tip sheet](#) and visit the [Telehealth](#) page on NM Interactive.

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## Inpatient updates

### ORDER SET UPDATES

Review the [Order Set Update communication](#) for a list of new and updated order sets implemented in January.

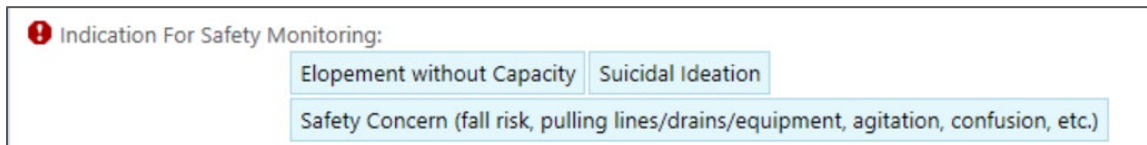
- For more information related to customizing order sets, please view the [Personalization Reference Guide](#) on the [Enterprise Training Site](#).
- View the latest [Order Set Inventory](#).

### ADMISSION ORDER SET NOW INCLUDES THE COVID-19 ORDER PANEL

The COVID-19 lab order panel has been added to the Admission [2883] Order Set.

### REQUIRED QUESTION ADDED TO SAFETY MONITORING ORDER

A required question has been added to the order composer of the Safety Monitoring 1:1 – In Person Continuous Visual Observation (High Risk) order. The clinician will choose an indication for safety monitoring. The choices are Elopement without Capacity, Suicidal Ideation and Safety Concern.



Indication For Safety Monitoring:

- Elopement without Capacity
- Suicidal Ideation
- Safety Concern (fall risk, pulling lines/drains/equipment, agitation, confusion, etc.)

### ENHANCEMENTS TO INSULIN PUMP ORDERING AND MONITORING

Epic tools are available to make ordering and monitoring insulin pumps more intuitive and efficient.

- The Insulin Pump order sets in the system have been consolidated to one order set named Subcutaneous Insulin Pump [3537]. This order set can be used in all regions. The Subcutaneous Insulin Pump – NMH, LFH & GLH [3493] order set will no longer be available.
- There are now three insulin orders: Basal, AC doses and correction doses. AC doses are no longer consolidated with the correction doses.
- A standalone order for removal of an insulin pump has been created.
- An order panel, ED Insulin Pump Management, is now available for use in the emergency department. It allows an ED physician to indicate if the patient will self-manage the insulin pump.
- Clinicians can view the Diabetes Flowsheet Summary Report to view useful information such as insulin pump flowsheet data, glucose results and values, I/O tools and diet orders.

[Review a tip sheet with more information here.](#)

[Watch a video demonstration of the insulin pump documentation and monitoring tools available in Epic.](#)

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## Upcoming Epic releases

- Monthly release: February 28
- Monthly release: March 28
- Monthly release: April 25

Find additional Epic resources on the [Epic Enterprise Training page](#). If you have questions, please call MyNM Service Center at 312.926.4357 (HELP).

This newsletter is sent to practice managers and directors, clinical leaders, physician Super Users, and APPs and physicians who have requested it. If you would like to subscribe or add others to the distribution list, email [clinical\\_and\\_collaboratives\\_news@nm.org](mailto:clinical_and_collaboratives_news@nm.org).