# Clinical and Collaboratives News

#### June 23 Quarterly Release

This monthly communication highlights recent and upcoming Epic improvements to ambulatory and inpatient workflows and other clinical news. Please share with physicians, advanced practice providers (APPs) and your team.

# Announcements

# Epic quarterly upgrade

On Sunday, June 23, Epic will be upgraded to the February 2024 version.

The upgrade lockdown begins on **Tuesday, June 18, at 4 pm** and will prevent you from making changes to certain aspects of your workflows. Review the <u>tipsheet</u> on lockdown limitations.

You can see a complete list of the updates below:

- <u>Ambulatory</u>
- Inpatient
- Haiku and Canto
- <u>Lumens</u>

# **MyNM Patient Tools**

Updates to MyNM allows patients to:

- Get care recommendations via the expanded Self-Triage tool.
- Opt to use a Spanish version of MyNM.
- Streamline their immediate care.

The redesigned mobile app is available now. Learn more in *Physician Focus*.

## **Epic Urgent Care**

Northwestern Medicine Immediate Care Centers (ICCs) will transition to a new Epic Urgent Care module in mid-July. This will replace the current Epic ASAP module in all ICCs. The Epic Urgent Care module will streamline the patient's visit experience and give our clinicians and staff tools specifically designed for immediate care workflows.

Visit the <u>Epic Urgent Care</u> training page on NM Interactive for tipsheets, exercises, video demos and more.

# System Updates

# Chart Search renamed and moved to the Hyperspace toolbar

Chart Search has moved from Storyboard to the Hyperspace toolbar and is now called the Assistant Bar. You can still access it from the Epic menu as well.

Epic ACE3 - Hyperdrive - NM IM TRAINING - AMBMD01 P Search (Ctrl+Space)	🍊 🕂 9 🍹 2 🐛 1 🔛 🕇 18 🚑 🕘 — 🗇 🗙
😰 Palient Stalion 🛗 Chart 💷 Training Website	🕒 🖉 🤣 🔌 🖓 🖶 Print 🔹 🕞 Log Out 🔹 🦲
😝 🖾 🔛 🚔 Ar Snickers, Joseph 🛛 👋	ACE3 EpicCare

# Set an expiration for FYI flags

You can now include an expiration date on FYI flags. It will be automatically removed when it's no longer relevant.

1	FYI	7
	New Flag	
	Flag type: Flag expiration date:	

# **Protocol Summary Report in Chart Review**

The Protocol Summary Report on the Imaging tab in Chart Review will now display as a hyperlink. Selecting the hyperlink will open the Protocol Summary Report. The Protocol Summary will only populate for patients who have a documented protocol.

←→ sum	mary Chart Review R	esults Event Log Prob	lem List					- p
Chart Rev	view							⑦ X
Enci	ounters Notes La	bs Imaging Cardi	ology Microbiolo	ogy Path Procedures Therapy Other Orders Me	eds Episode	s Letters Media A	dv Dir Misc Referrals LDAs	p-
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m 0	04/18/2024 16:29	04/18/2024 1629		MRI Cervical Spine without Contrast	Final	Outpatient NM		
	06/07/2022 14:43	06/07/2022 1443		US PELVIS NON-OB TRANSABDOMINAL AND TRANSVAG.	Final	Historical	Protocol Summary	
3 Years Ag	go					~	Protocol	
<						>		*

# **Ultrasound procedure names**

Several ultrasound orders will have the abbreviations of UE and LE removed. The abbreviations will be replaced with UPPER EXTREMITY and LOWER EXTREMITY. You can still use UE and LE in searches.

For example, Vasc US Venous Duplex LE Bilateral will become Vasc US Venous Duplex Lower Extremity Bilateral.

# Ambulatory

# **Copy Pre-Charted notes into rescheduled encounters**

You will see a banner in the Notes activity of a rescheduled appointment with the option to copy the pre-charted note into the current encounter.

(1) A pre-charted note is attached to the original appointme	nt. Would you like to copy it to	this
rescheduled encounter?	Review and Copy	X <u>D</u> ismiss

# Encounter tools available in a MyNM patient message

You can select the Load Clinical Tools button to show encounter tools in the patient message. From here, you can add orders and diagnoses, sign or pend orders, and write a note.

Chart Review WyNM Encounter Patient Message		▼ δ <sup>µ</sup>	Documentation This Message
Patient Message		? ×	View Conversation č 🔲 Show deleted 🤌
To: ✓ Graham Hosta Regarding: Graham Hosta Non-Urgent Medical Question	Dates         Delay sending messages until         Dato         Notify me if patient has not real         Dato         Patient Replies         ✓ Mark message as done         Send patient replies:         ③ To provider and department         Ajciete, Quinn, MD         Nm Im Training         ① To pool         □ Directly to me         ○ Do not allow replies	d by	Create Note        My Note        Note Details           Cosign Required?
Route Internally ①	Tasks & Attachments @		
➡ My List ▼	Attachment	+ Add	
Enter recipients	History Questionnaire	Add	Cuit Multiple Concestionate Options 7
Pool for Responses: Add a pool	<u></u> ,		🦻 Edit Multiple 🖂 🕅 Estimate Options - 🛄
This message will be available in the Chart Review encounter summary report.		Outpatient  amoxicillin 50  outpatient  o	<b>10 mg capsule</b> y mouth 3 (three) times daily for 10 days., Disp-30 capsule, R-0, g today
20	1	Rx Walgreens at Lavi 312-649-6707 (. 312	n #15971 - CHICAGO, IL 60611-2988 - 259 E ERIE ST - 2-649-6707
Save as QuickAction Load Clinical Tools	Send		🗸 Approve All 🗙 Refuse All 🗌 Uncheck All
Bearch for new orders 🔸 📒 🕂 ADD DX (0)		al.	LEVEL OF SERVICE PEND ✓ SIGN ORDERS

# Tobacco use warnings now apply to patients 12 and older

You will now see a reminder for all patients 12 years and older if you mark the Tobacco Use section as reviewed without first documenting whether the patient smokes or uses smokeless tobacco. Previously,

the warning appeared only for patients 18 years and older.



# **Open SmartSets and Express Lanes from the Visit Taskbar**

You can save time by ordering SmartSets or Express Lanes directly from the Visit Taskbar. They will open in the SmartSet or Express Lane activity.

Order and	d Smart	Set Search				<b>×</b>
MEDICARE			P	<u>B</u> rowse	Preference List	<u>F</u> acility List
E Smart	tSets, Pa	anels, & Express Lanes 🛸		Search panels and SmartSets by user	, Q	<u>∓</u> (Alt+1)
		Name	User Version Name	Туре		
E	ē	Welcome to Medicare		Smar	tSet	
E	þ	Initial Medicare Annual Wellness		Smar	tSet	
<b>&gt;&gt;&gt;</b>	ø	Medicare Annual Wellness Visit Express Lane		Expre	ess Lane	
E	ø	Subsequent Medicare Annual Wellness		Smar	tSet	

# Best Practice Advisory (BPA) for positive PHQ score

A new acknowledgement button for **Continue current treatment** has been added to the PHQ BPA. You can use this when a patient screens positive but is in active treatment, such as therapy and

#### pharmaceutical interventions.

nbulatory Quality – Other Scree	ening (1)
Consider documenting follow	-up plan for positive PHQ-2 / PHQ-9 depression screening score:
Please select the appropriate	acknowledgement button, or use the Depressed Mood SmartSet for follow-up treatment options.
PHQ-2 score of 3+ indicates	a positive screen and may require follow-up. You can review the PHQ-2/9 screening questions by clicking the link bel
PHQ-9 Total Score	Depression Severity
0-4	None-minimal depression
5-9	Mild depression
10-14	Moderate depression
15-19	Moderately severe depression
20-27	Severe depression
PHQ-9 Total Score (range: ( Thoughts that you would be hurting yourself in some wa	D-27)         @CUIENC(EPIC#34494)           @         e better off dead, or of         @CUIENC(EPIC#34490)           ay         @         @
Open SmartSet Do	Not Open DEPRESSED MOOD Preview
Link to PHQ-2 / PHQ-9 Scr	eening
Acknowledge Reason	
Discussed results with patient	Referred or in counseling Not clinically indicated Patient declines Continue current treatment
✓ Accept	

# Add blood pressure instructions to the AVS

Patient instructions on how to monitor blood pressure at home are available for you to add to the After Visit Summary (AVS). The guidelines are available in English and Spanish. They will be automatically included on the AVS if you order the MyChart BP Flowsheet.

You can also add the instructions to the AVS manually by using the following SmartPhrases:

- .BPHOMEMONITORING
- .BPHOMEMONITORINGSPANISH



# Inpatient

## **Order set updates**

You can review the <u>Order Set Update communication</u> for a detailed summary of updates to the following order sets. Order sets revised this month with a summary include:

Order set update	Change summary
Admission	Duplicative activity orders removed. Use the Activity/positioning with Mobility order.
Post-Op – Gastric Bypass/Gastric Sleeve	Updates based on clinical research or to help standardize patient care.

Order set update	Change summary
Blood Administration – Inpatient Massive Transfusion Protocol Massive Transfusion Protocol: Peds – CDH, Delnor, Kishwaukee, Valley West, Huntley, McHenry and Woodstock Cath Lab: Post Procedure Impella Protocol for Purge Solution Management Cath Lab: Nitroprusside Challenge Test – NMH, LFH, Grayslake Outpatient Center, Huntley, McHenry, Woodstock and Palos Cath Lab: Post-Procedure – Temporary Pacemaker Insertion Cath Lab: Catheter Directed Thrombolysis for PE – NMH, LFH, Huntley, McHenry and Woodstock Clinical Research Unit (CRU) Admission Orders – NMH	Content review completed for the following specialties based on clinical research to help standardize patient care: • Blood Administration/MTP • Cath Lab • Clinical Research Unit
For more information related to customizing order sets, y	iew the Personalization Reference Guide on

the Enterprise Training Site and the latest order set inventory.

# **Brain Death Navigator and documentation updates**

The Brain Death Navigator has been retired and will be replaced with an updated .braindeath SmartPhrase. The documentation of vital signs and blood gas results must be manually entered to ensure proper timing.

The SmartPhrase was updated to reflect a new systemwide policy for Brain Death/Death by Neurologic Criteria in Adults. Modifications of the SmartPhrase or the creation of individual documentation templates are discouraged.

Pediatrics are currently out of scope for the Brain Death SmartPhrase. A pediatric version may be developed at a later date.

# Admission order set activity orders

Duplicative activity orders for Up with Assistance and Activity as Tolerated have been removed from the Admission [2883] order set to eliminate inconsistent activity ordering. Use the Activity/Positioning with Mobility order within the order set to specify activity orders.

# Diagnostic stewardship: blood culture order support

To align with guidance from the Infectious Diseases Society of America, duplicative order warnings have been created to limit the collection of Blood Cultures [O5234] to a maximum of three sets within a 24-hour period. An order sidebar has been created to provide decision support for blood culture ordering

best practices. You can view more information in the <u>Blood Culture Order Support</u> communication.



## Order updates for N. gonorroheae, C. trachomatis, T. vaginalis

The following referred orders will no longer be available for inpatient ordering:

- CHLAMYDIA TRACHOMATIS RNA, TMA, UROGENITAL [LAB14042]
- CHLAMYDIA/N GONORRHOEAE/T VAGINALIS RNA, QUAL [LAB91448]
   Exception: external to NM ambulatory orders
- GC/CHLAMYDIA RNA, TMA [LAB9077]
  - Exception: external to NM ambulatory orders

Available replacements include:

- CHLAMYDIA TRACHOMATIS, SWAB [LAB950]
- CHLAMYDIA TRACHOMATIS/NEISSERIA GONORRHOEAE, SWAB [LAB2001]
- TRICHOMONAS VAGINALIS, SWAB (NMH/LFH/NWR/SOUTH) [LAB15255]
- CHLAMYDIA TRACHOMATIS, URINE [LAB9889]
- CHLAMYDIA TRACHOMATIS/NEISSERIA GONORRHOEAE, URINE [LAB9887]
- NEISSERIA GONORRHOEAE, URINE [LAB9888]

#### Defer functionality enabled for certain BPAs

You will have the option to defer a BPA in the following scenarios:

- The patient has active restraints documented, but no active restraint order.
- A restraint order is present, but no active restraint documentation exists.
- There is no cosigned status order.

This patient has active restraints documented without an active order. Please enter the below order, or document discontinuation of the restraints.          Order       Do Not Order       Image: Constraint State of the restraint state of the restraint state of the restraint state of the restraint Flowsheet         Acknowledge Reason       Image: Constraint State of the restraint st	This patient has active restraints documented without an active order. Please enter the below order, or document discontinuation of the restraints.         Order       Do Not Order         Ron-Violent Restraint Flowsheet         Acknowledge Reason         Not Primary Caregiver	ortant (I)			
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Non-Violent Restraint Flowsheet  Acknowledge Reason  Not Primary Caregiver  P Defer	Non-Violent Restraint Flowsheet  Acknowledge Reason  Not Primary Caregiver  Defer	Order	Do Not Order	Non-Violent Restraints	
Acknowledge Reason Not Primary Caregiver Defer	Acknowledge Reason				
Acknowledge Reason Not Primary Caregiver	Acknowledge Reason Not Primary Caregiver	Non-Violent Restra	aint Flowsheet		
Not Primary Caregiver 49 Defer	Not Primary Caregiver 2 Defer	Non-Violent Restra	aint Flowsheet		
		Ron-Violent Restration Acknowledge Reason	aint Flowsheet		
		Non-Violent Restra Acknowledge Reason Not Primary Caregiver	aint Flowsheet	ې Def	er

When you defer a BPA, a banner will appear on the Storyboard. The banner will appear only for the clinician who deferred it. You can hover to view the details of the deferred BPA or double-click to act on the BPA.

SOCIAL DETERMINANTS Some not on file
COVID-19 Vaccine: Unknown
Missing Nursing Braden Orders
() Telemetry Review Needed
Non-violent Restraints

# Chest tube to Continuous Suction Order

To conform to patient safety standards at NM, updates have been made to the Chest tube to Continuous Suction order.

- Process instructions have been added
- Chest Drainage System Suction settings are now required
- A field has been added to indicate instructions for During Transport or Ambulation

est tube to contin	uous suction	✓ Accept	× <u>C</u> a
Priority:	Routine 🔎 Routine		
Frequency:	UNTIL DISCONTINUED 🔎 Until D/C		
	Starting For		
	5/31/2024 🖄 Today Tomorrow 🗍 Hours Days Weeks		
	At		
	0931 🔊		
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Process Instruction	Starting: Today 0931 Ending: Until Specified  Wall Suction Set Up: - Attach chest drainage system directly to wall suction with connection tubing Increase wall suction to -80 mm Hg or higher Optimal wall suction is identified when the vacuum indicator is illuminated and/or the bellow/floater i manufacturer instructions.	is operating according	g to
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Process Instruction Chest Drainage Sy During Transport of Comments: CC Results:	Starting: Today 0931 Ending: Until Specified Wall Suction Set Up: - Attach chest drainage system directly to wall suction with connection tubing Increase wall suction to -80 mm Hg or higher Optimal wall suction is identified when the vacuum indicator is illuminated and/or the bellow/floater i manufacturer instructions. stem Suction: - 10 cmH2O - 15 cmH2O - 20 cmH2O - 30 cmH2O - 40 cmH2O Greater Than - 40 cmH2O Ambulation: Chest Tube to Gravity / Water Seal Chest Tube to Portable Suction Confirm with Provider Add Comments My List • PCP • Other	is operating according Other - See Commen	g to

# Mobile notifications for cardiac surgeons (NMH Pilot)

Cardiac surgeons at NMH who have downloaded and configured the Haiku app (for iOS or Android) or Limerick (for Apple Watch), will begin receiving Haiku notifications for cardiac bypass cases when the criteria below is met, signifying a certain phase during the procedure has exceeded a reasonable time duration.

#### Start of a Case Notification

• For general cardiac cases with bypass, a notification will be sent if anesthesia has not clicked heparin on their macro within 30 minutes of the Initial Case Start time.

∞ Haiku	Northwestern Medicine	3:15 PM	
OR: 30min since incision			
no heparir	n given		

• For CABG with arterial graft cases, a notification will be sent if anesthesia has not clicked heparin on their macro within 60 minutes of the Initial Case Start time.



#### End of a Case Notification

• For general cardiac cases with bypass or CABG with arterial graft cases, a notification will be sent if the nurse has not documented closing start within 30 minutes of the documented Decannulation event.



Learn more in the Mobile Notifications for Cardiac Surgeons communication.

# Pulmonary Embolism Response Team Order Panel (Kishwaukee)

The Pulmonary Embolism Response Team Order Panel (PERT) is now available at Kishwaukee Hospital.

# **Upcoming Epic Releases**

- Monthly release: July 30
- Monthly release: August 27
- Monthly release: October 1

Find additional Epic resources on the <u>Epic Enterprise Training page</u>. If you have questions, please contact <u>MyNM Service Center</u> or call 312.926.4357 (HELP).

This newsletter is sent to practice managers and directors, clinical leaders, physician Super Users, and APPs and physicians who have requested it. If you would like to subscribe or add others to the distribution list, email <u>clinical and collaboratives news@nm.org</u>.