

COVID-19 Flags in Storyboard

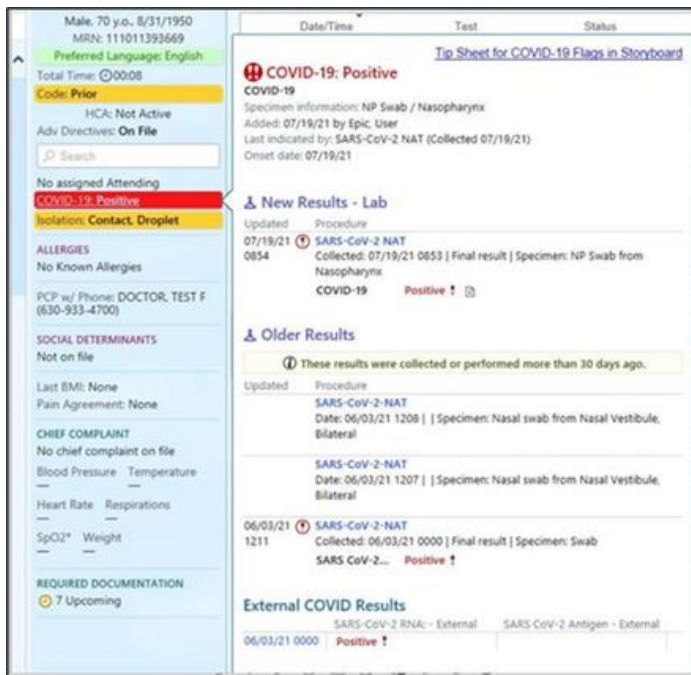
Document Update	1/27/2022
Impacted Locations	All NM Locations
Intended Audience	All NM Providers, Clinicians and Patient Access

Enhancements have been made to the COVID-19 lab results that flag within the patient’s Storyboard. The enhancements provide clarity on results that show as:

- Entered as an External Result
- Positive
- Suspected
- Resolved
- Lab History
- Unknown

Covid-19 Flags display as follows:

Improved detail information will display when hovering over the various COVID-19 banners. The hover bubble will display any External Lab Results when applicable. The infection status will display at the top and related lab results at the bottom. The related results are now split into new (within 30 days) and old older lab results in the Storyboard Hover Bubble.



Positive Flag

If a patient has an active COVID-19 infection documented in the chart, the Storyboard will display a COVID-19 Positive flag. The COVID-19 Positive flag will remain on the patient's chart for 20 days.

<p>Transplants: None</p> <p>COVID-19: Positive</p> <p>Isolation: Contact, Droplet</p> <p> Doctor, Test Five, MD Attending</p> <p>PCP: [Redacted]</p> <p>Allergies: Allopurinol, Cetirizine</p> <p>My Pat List Reminders: None +</p> <p>Smoking Status: Never Assessed</p>	<p style="text-align: right;">Tip Sheet for COVID-19 Flags in Storyboard</p> <p>COVID-19: Positive</p> <p>COVID-19</p> <p>Specimen information: Nasopharyngeal Swab / Nares, Left Added: 12/16/2020 by Kalin, Kelly, RN Review by: 12/16/2020 Onset date: 12/16/2020 Comment: Covid-19 Positive Resolve</p>
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Suspected Flag

Storyboard will display a COVID-19 Suspected flag when:

- A Covid-19 lab test is in-process.
- The care team has decided to treat the patient as presumed positive for COVID-19 despite a negative test result.

<p>Transplants: None</p> <p>COVID-19: Suspected 9/30/2020</p> <p> Attending, MD Attending</p> <p>PCP: None</p>	<p style="text-align: right;">Tip Sheet for COVID-19 Flags in Storyboard</p> <p>COVID-19: Suspected</p> <p>Rule-out COVID-19</p> <p>Specimen information: NP Swab / Nasopharynx Added: 9/30/2020 by SARS-CoV-2 NAT (09/30/20) Onset date: 9/30/2020</p>
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<p>Transplants: None</p> <p>COVID-19: Suspected 4/9/2020</p> <p>Infection: Prior Location Isolation (PLI)</p> <p>Isolation: Contact, Droplet</p>	<p style="text-align: right;">Tip Sheet for COVID-19 Flags in Storyboard</p> <p>COVID-19: Suspected</p> <p>COVID-19 (Presumed Positive)</p> <p>Added: 4/9/2020 by Apply COVID-19 (Presumptive Positive) Infection Flag (04/09/20) Onset date: 4/9/2020</p>
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Resolved Flag

Storyboard will display a Resolved flag for confirmed cases of COVID-19 within the last 90 days that has since resolved.

<p>Transplants: None</p> <p>COVID-19: Resolved</p> <p>Isolation: Contact, Droplet</p> <p>Missing Skin Injury Orders</p> <p>PCP: Test, Doctor A, MD</p> <p>Allergies: No Known Allergies</p> <p>My Pat List Reminders: None +</p>	<p style="text-align: right;">Tip Sheet for COVID-19 Flags in Storyboard</p> <p>COVID-19: Resolved</p> <p>COVID-19 (Resolved)</p> <p>Added: 9/15/2020 by Makula, Elizabeth Resolved: 10/5/2020 (Expired)</p> <p>COVID-19 (Resolved)</p> <p>Added: 10/15/2020 by Makula, Elizabeth Resolved: 10/16/2020 by Makula, Elizabeth</p>
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Lab History Flag

Storyboard will display a Lab History Flag for patients who have COVID-19 testing in their medical history.

Unknown Flag

When there is no COVID-19 lab testing history in the medical record, Storyboard will display the flag COVID-19 Unknown.

Resolved Status in Storyboard

If a Clinical Clearance Order is entered, the COVID-19 status will immediately change from “positive” to “resolved”, within the patient’s storyboard.

Appendix:

Flag	Screenshot	When Does It Appear?
Positive		<p>Patient has an active COVID-19 infection documented in their chart.</p> <p>Change Note: This flag appears in place of the COVID-19 infection status. Hovering over the banner will display info on when and how this status was applied.</p>

Suspected	COVID-19: Suspected 9/30/2020	<p>Patient has an in-process lab test for COVID-19, excluding tests for scheduled procedures and discharges to external facilities.</p> <p>-or-</p> <p>The care team has decided to treat the patient as presumed positive for COVID-19 despite a negative test result.</p> <p>Change Note: This flag appears in place of the Rule-out COVID-19 and COVID-19 (Presumed Positive) infection statuses. Hovering over the banner will display which status is active.</p>
Resolved	COVID-19: Resolved 9/30/2020	<p>Patient had a positive COVID-19 infection within the last 90 days that has since been resolved.</p> <p>Change Note: This is a new flag. Previously, nothing would appear on the Storyboard in this scenario.</p>
Lab History	COVID-19: Lab History	<p>Patient has a history of COVID-19 testing.</p> <p>Change Note: This is an updated flag. Previously, called History.</p>
Unknown	COVID-19: Unknown	<p>This flag appears when there is no COVID-19 lab testing history in the patient's electronic medical record.</p> <p>Change Note: This is a new flag. Previously, nothing would appear on the Storyboard in this scenario.</p>