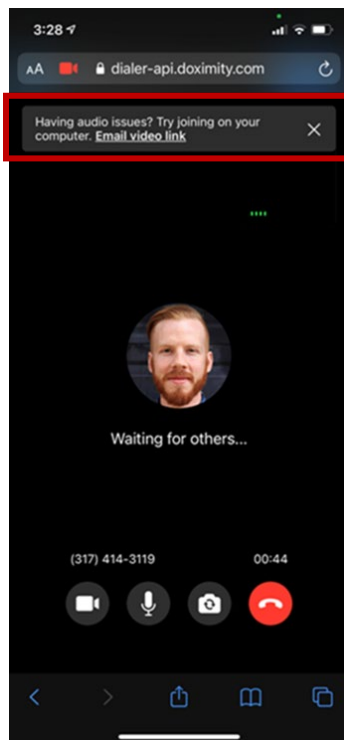


Doximity iOS Audio Issue Workaround

Doximity has identified an issue where some patients may occasionally hear a robotic or static noise during a video call. This is a temporary issue introduced by Apple on some iPhones and iPads, specifically those on the latest version of iOS (14.2). Until a permanent solution is available, use the following workaround to help patients connect to their visit on another device.

Patients on iOS devices should click the "Email video link" after joining video call. When they email themselves a link, they can join on another device.



If you need help, contact Doximity Support at dialervip@doximity.com, or call 650.870.2727.

[Read more about the audio issues and a potential resolution here.](#)