

Express Scripts online reimbursement steps- COVID Test Kits

Page 1 of 5

Post January 15, 2022 reimbursements may now be submitted online at www.express-scripts.com (login required).

From the home page choose **“forms”** from the drop down under **Benefits**



Scroll down to **“Start a Claim”** and then **“Get Started”**

Request reimbursement:

Submit a claim if you paid full price for medicine at a pharmacy because:

- The pharmacy did not accept your member ID card by mistake.
- You haven't yet received your member ID card.
- You had to buy medicine at a pharmacy outside your pharmacy network.

For example, you needed to fill a new prescription while you were on a trip.

[Start a Claim](#)

[Get Started](#)

Express Scripts online reimbursement steps- COVID Test Kits

Page 2 of 5

Choose: "Single ingredient medicine"

< Select Your Claim

Before we get started with your claim

What type of medicine will you be submitting a claim for today?

Single ingredient medicine

Standard brand-name and generic medicine or Covid test kit.

Your information should populate or enter the requested info
If you would like your reimbursement check mailed to a
Different address you may edit the address.

1 Member

Who is this claim for?
[Redacted] - DOB 11/27/19

Address to mail reimbursement
[Redacted]

Health plan or other benefit provider
NMHC ACT-AETNA NM PPO

Did another health plan or benefit provider already cover part of this claim?
 No
 Yes

Express Scripts online reimbursement steps- COVID Test Kits

Page 3 of 5

prescription

Please enter your information exactly as it appears on your pharmacy receipt.

NDC or National Drug Code number

Where do I find my NDC? [Additional Covid Kit Info](#)

Click Additional COVID Kit Info to convert the UPC code to a NDC

NDC 82607-0660-26

FLOWFLEX COVID-19 AG HOME TEST

Rx or Prescription number

If your claim doesn't have a prescription number, please enter 123456.

Enter 123456 for the Prescription number

Quantity

Days supply

For Covid Test Kits, the Quantity = # of Total Test Purchased and Days Supply = 30.

The number of tests purchased. Kits often contain more than one test. Enter the number of tests not kits.

Date you filled your prescription



The date of purchase on your receipt

Total cost

Cost of the test matching your receipt prior to sales

Express Scripts online reimbursement steps- COVID Test Kits

Page 4 of 5

Enter the phone number from the retailer where you purchased the test. If you purchased the test from a website ie. Amazon enter your own phone number. If your search results in an error you can hit Next to go to the next step. An invalid phone number will not effect your claim.

Please help us find the pharmacy where you filled this presc

Find pharmacy by:

Pharmacy phone number

NCPDP or NPI number

(630)123-4567

Search

We're sorry. We couldn't find a pharmacy that matches the information you gave us. Please try again or click **Next** to continue without pharmacy information.

From the next screen upload your receipt.

Please send us an image of your [pharmacy receipt](#). It sh

You might have more than one receipt or have additional d

Upload Receipt(s)

Accepted file format: JPG/JPEG

Express Scripts online reimbursement steps- COVID Test Kits

Page 5 of 5

Lastly Verify the information is correct and submit your claim.



Review your claim and make any necessary edits. All claim information must match your receipt.

Date of Birth: 11/27/1973

Reimbursement address

[Redacted]

Benefits provider

NMHC ACT-AETNA NM PPO

Prescription

NDC 82607-0660-26
FLOWFLEX COVID-19 AG HOME TEST
Prescription number
123456
1 pens / 30-day supply

Date of service:
02/16/2022
Total cost: \$9.99
Tax: \$0.00

Receipts

flowflex receipt.jpg

Comments (Optional)

[Empty text box]

500 characters remaining

Acknowledgement

By checking this box, I acknowledge that my claim is accurate and truthful. I also acknowledge that I am not using this medicine to treat an injury I got while working. I understand that Express Scripts will pay this reiml

Back

Submit Claim