

COVID-19 Update

January 28: Patient Vaccination Update and FAQ, Community Vaccination Resources, and MyNM COVID-19 Test Result Instructions

Today's issue features an update on patient vaccinations and links to community vaccination resources for front-line essential workers. It also includes details about revised COVID-19 test result instructions that will be provided to patients via MyNM (formerly NM MyChart) when test results are posted.

PATIENT VACCINE UPDATE

Last week, NM began inviting established patients ages 65 and older to be vaccinated in accordance with Illinois Department of Public Health and Chicago Department of Public Health guidelines. Invitations are being staggered by region based on vaccination supply at each site, and will continue to be rolled out over the next several weeks.

To ensure established NM patients are captured in this process, please encourage them to sign up for MyNM (formerly NM MyChart). Those who have a MyNM account will receive their vaccine invitation through that portal. If they are not enrolled in MyNM, the invitation will come via their preferred communication method — text message, email or phone.

Patients can learn more about MyNM and sign up at nm.org/mynm. The page also includes instructions for downloading the MyNM® app.

Answers to frequently asked questions are available to patients on the [COVID-19 Vaccines page](#) on nm.org. In addition, physician and provider vaccine education and resources are updated regularly and available on the [Vaccine and Treatment Resources page on Physician Forum](#) and the [Vaccine and Treatment Resources page on NM Interactive](#) (login required).

COVID-19 VACCINATION RESOURCES FOR ESSENTIAL WORKERS

At the present time, NM is not administering vaccine to essential workers. We encourage those eligible for vaccination in Illinois Phase 1B to enroll for vaccination at a community-based clinic.

Eligible front-line essential workers include:

- First responders
- Education employees, such as teachers, principals and school support staff
- Child care workers
- Homeless shelter staff
- Grocery store employees
- United States Postal Service employees

- Public transit workers
- Food and agriculture workers, such as processing plant and veterinary employees
- Corrections workers and inmates
- Manufacturing workers

Health departments and pharmacies are now offering the vaccine, and the Illinois National Guard will operate large vaccine clinics in Cook County.


- An appointment for a vaccine at an Illinois National Guard site is required and can be made on the [Cook County Community Vaccination Program website](#).
- A list of community-based Illinois vaccine locations and enrollment instructions can be found on the [State of Illinois Vaccination Location web page](#).

MyNM COVID-19 TEST RESULT INSTRUCTIONS

COVID-19 test results sent via MyNM will automatically include instructions for both positive and negative results. This new feature will help support the patient care experience, and eliminate lag time between patients receiving their results and receiving instructions on next steps. Physicians and providers can modify as needed. Please note that instructions will not be sent to patients who receive indeterminate results.

For more information about MyNM COVID-19 test results instructions, please contact Anne Cunningham at anne.cunningham@nm.org.

As we begin Phase 1B of the vaccination program, we encourage patience, as the current number of individuals interested in the vaccine is far greater than the available supply. Thank you for your continued commitment to our *Patients First* mission and active participation in the NM vaccination program.



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