

# NWR Hardware and Application

There are many technology changes in preparation for the move to Epic. The page includes information about several of those changes and upgrades.

## **New Hardware Deployment for NWR Hospitals**

Beginning in August, the Epic Transition project team will be preparing the physical devices for Go-Live at all Northwest Region hospitals and affiliated locations. This will be done on a rolling basis by starting at Woodstock, Huntley and then McHenry through January 2020. Our high-level deployment schedule is as follows:

### **Hardware Deployment Schedule**

- **Executives**
  - Replace devices – July and August
  - Transition to O365 – July and August
- **Woodstock**
  - Hardware order – June 10 to 14
  - Configure, test and deploy hardware – June 17 to August 30
  - Transition to O365 – June 17 to August 30
- **Huntley and affiliated sites**
  - Hardware order – July 8-12
  - Configure, test and deploy hardware – September 9 to November 9
  - Transition to O365 – September 9 to November 9
- **McHenry and affiliated sites**
  - Hardware order – September 9 to 13
  - Configure, test and deploy hardware – November 11 to January 9
  - Transition to O365 – November 11 to January 9

Hardware devices, including PCs and laptops, will be replaced in this deployment on a like-for-like manner. Printers, scanners and credit card readers will be addressed at a later date.

### **Key changes include:**

- Installing thin clients in all patient rooms
- Installing new computers and monitors
- Installing new peripheral devices such as eSignature pads, credit card readers, barcode scanners and document scanners
- Installing new laser and label printers
- Reimaging computers to allow access to legacy Centegra and NM applications
- Migration to Microsoft Office 365 and network drives

## Frequently Asked Questions (FAQs)

### Hardware

Will I lose access to the J drive?

- No, you will continue to have access to the J drive on the new device.

How will I get to my applications?

- NWR applications are available on NMI in the Applications tab.

Will I lose everything on my G:\ (personal) drive?

- No, you will continue to have access to the G drive on the new device AND you will get a new one H:\.

How will I get to printers that I need?

- Printer Logic is used to setup printers; directions to use it will be provided.

Will I lose my Favorites in the web browser?

- No, if you follow the directions that are distributed in advance of your hardware replacement.

### Email

Will O365 be different?

- Yes, tip sheets and guides are part of the information being distributed.

Will you have access to previous and future appointment in O365?

- Yes.

What is my mailbox size?

- 100gb; due to the increased size of your mailbox there is not need to save .pst (archive) files.

Will my .pst or Archive files be lost?

- No, they will be converted into you O365; it might take a few days depending on quantity and size.

Will I lose delegation access?

- No, but we need to make sure we understand who has access to what because everyone needs to move at the same time.

How will global distribution lists be impacted?

- Global distribution lists (#xxxx) will be reviewed and migrated at the end of the O365 conversion. In the interim, we suggest you create personal lists for communicating with your teams and groups.

Does my [xxxx@Centegra.com](mailto:xxxx@Centegra.com) email go away?

- No; it is still an alias email that will re-route to you nm.org email.