Patient Information Transparency – Open Notes and Result Release

Expected Go Live Date	3/30/21
Impacted Locations	All
Intended Audience	Physicians and APPs

Physician/APP clinical notes for visits starting March 30 will be available to patients through MyNM (MyChart). Historical notes will not automatically be shared.

In the hospital setting, signed Physician/APP notes and finalized lab and imaging results will be released to MyNM after discharge.

In an ambulatory setting, signed Physician/APP notes will be released to MyNM at the close of an encounter.

Updates to the Result Release Schedule

Lab and imaging results will follow an updated release schedule.

Lab or Imaging Result	Current Release Schedule	Future Release Schedule
Low risk POC results (COVID-19, strep, flu)	Upon finalization	Upon finalization
Other lab results	3 to 7 days	9 am next day
Imaging results	2 to 3 days	9 am next day
Manually-released lab results	Manual	14 days
Sensitive or genetic test results	Blocked	Blocked

CRITICAL STEP: Results that were previously released manually will now be auto-released 14 days after being finalized. Results that are currently blocked for release will remain blocked.

Block or Delay Release of Information

In limited circumstances, a provider may block a note, or block or delay the release of a result to MyNM, such as reasonable likelihood of causing harm to the patient, or by patient request.

Block the Release of a Note

A provider may block a note from being shared with a patient by toggling the status of the Share w/Patient button.
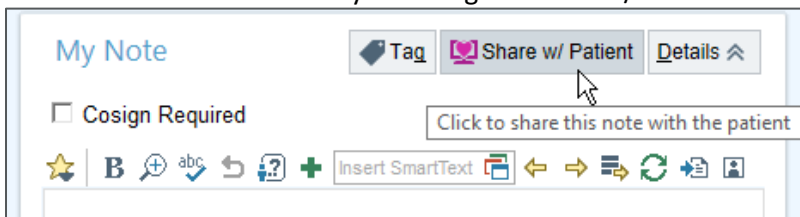
1. Select the Share w/Patient button so that it is no longer highlighted.
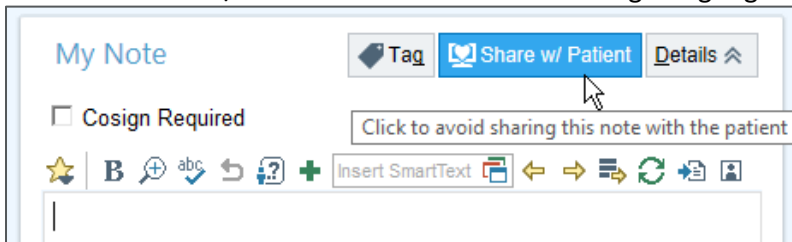
2. From the pop-up window, select a reason for blocking the note.

3. Select the Accept button.
4. The note can be unblocked by selecting the Share w/Patient button again.

Block or Delay the Release of Results

The release of results can be blocked or delayed upon placing the order. This information cannot be updated once the order is released.

1. From the Release to Patient field in the Order Composer, select the button denoting when you want the result released to the patient.

   - Delayed release
   - Permanently blocked (this result will never be able to be released to MyNM)

2. Select one of the two required reasons for preventing immediate or blocking the release.

   - Patient request

- Reasonable likelihood of causing patient harm