

Reactivation Patient Volume Targets

Please note that the following targets are guidelines only. They are not performance goals.

Domain	Goal	Measure	Performance Indicator
NMG/RMG Ambulatory Visits	Return to baseline	Total visits	Achieve % of pre-COVID Baseline: <ul style="list-style-type: none"> • 75% by end of June • 85% by end of July • 100% by end of August
	Resume in-person office visits	In-person office visits	Achieve 75% Total Visits; complete analysis and establish specialty specific targets by end of August
	Maintain new/return ratio	New visits as % of return visits	Achieve pre-COVID ratio by end of Q4
Hospital Diagnostic Exams	Return to baseline	Total visits	Achieve % of pre-COVID Baseline: <ul style="list-style-type: none"> • 75% by end of June • 85% by end of July • 100% by end of August
	Recoup lost opportunity	Workdown of canceled/rescheduled tests from March 1 to June 1	Call out to 100% of procedures
Hospital Interventional Procedures	Return to baseline	Total visits	Achieve % of pre-COVID Baseline: <ul style="list-style-type: none"> • 75% by end of June • 85% by end of July • 100% by end of August
	Recoup lost opportunity	Workdown of canceled/rescheduled tests from March 1 to June 1	Call out to 100% of procedures
Hospital/ASC Surgical Cases	Return to baseline	Total visits	Achieve % of pre-COVID Baseline: <ul style="list-style-type: none"> • 75% by end of June • 85% by end of July • 100% by end of August
	Recoup lost opportunity	Workdown of canceled/rescheduled tests from March 1 to June 1	Call out to 100% of cases