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Telehealth Follow-up

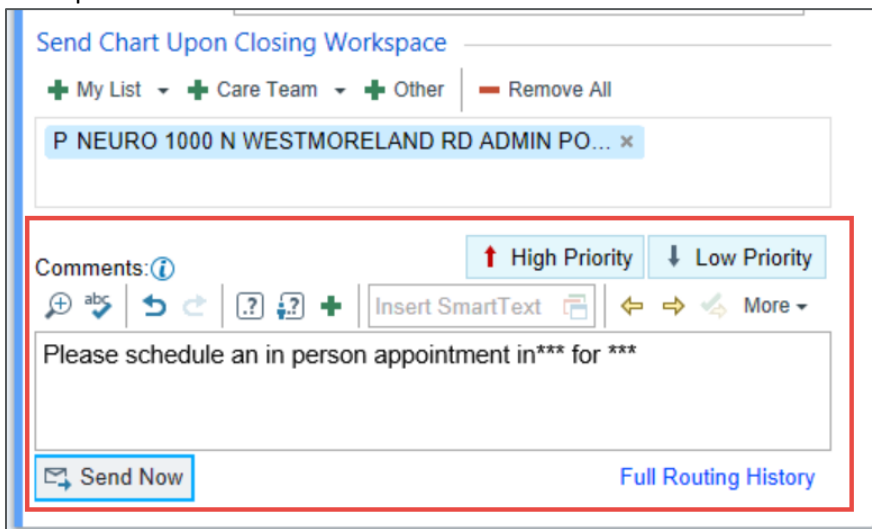| **Expected Go Live Date**	June 30, 2020
Impacted Locations	NMG Neurology

During a telehealth visit, a clinician can now document that a patient needs an in-person follow-up visit and route it to be scheduled.

Follow-up Documentation

1. From the Follow-up section of the Wrap Up, check the box for *In Person Visit Needed*.

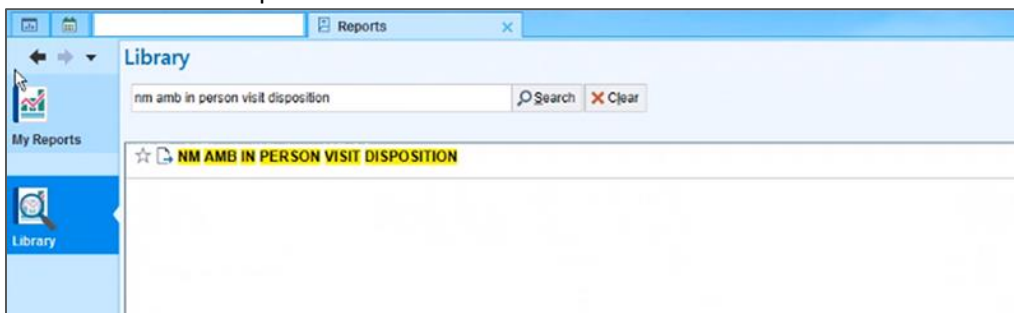2. Enter the appropriate Admin Pool in the recipients field.

3. Enter a comment using SmartPhrase: .telehealthfollowup
4. Click Send Now if you are ready to route the encounter. Please note that closing the patient's workspace will also route the encounter.

Reporting Workbench

Managers will have access to a Reporting Workbench report, which will allow them to track the in-person follow-up visits.

1. Open My Reports and search for NM AMB IN PERSON VISIT DISPOSITION. Please note, users are able to star ☆ the report to make it a favorite.

2. The report will display pertinent information, such as the patient name, encounter provider, and department.