

# Telehealth Follow-up

**Expected Go Live Date** June 30, 2020

**Impacted Locations** NMG Neurology

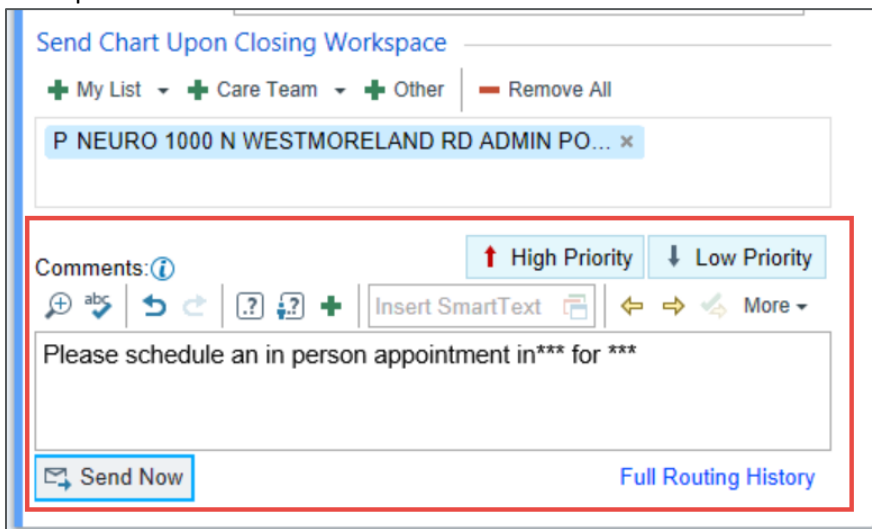
During a telehealth visit, a clinician can now document that a patient needs an in-person follow-up visit and route it to be scheduled.

## Follow-up Documentation

- From the Follow-up section of the Wrap Up, check the box for *In Person Visit Needed*.


- Enter the appropriate Admin Pool in the recipients field.

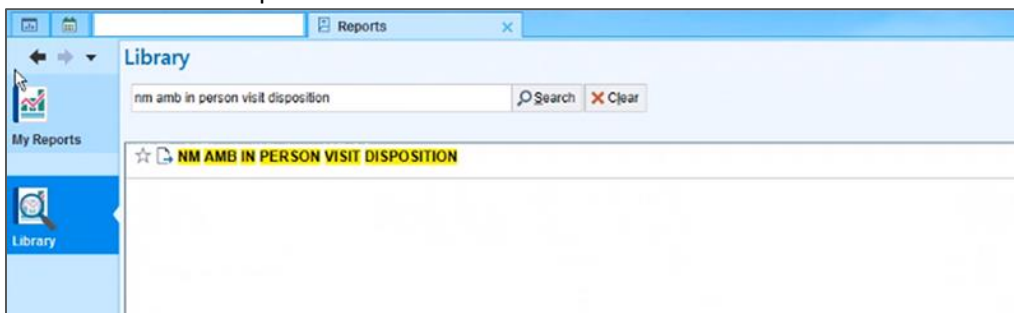
3. Enter a comment using SmartPhrase: .telehealthfollowup
4. Click Send Now if you are ready to route the encounter. Please note that closing the patient's workspace will also route the encounter.



### Reporting Workbench

Managers will have access to a Reporting Workbench report, which will allow them to track the in-person follow-up visits.

1. Open My Reports and search for NM AMB IN PERSON VISIT DISPOSITION. Please note, users are able to star  the report to make it a favorite.



2. The report will display pertinent information, such as the patient name, encounter provider, and department.

NM AMB IN PERSON VISIT DISPOSITION [16025530] as of Wed 6/3/2020 3:44 PM

▼ Filters Options -

Patient	Age Sex	Dispositions	Encounter Type	Encounter Provider	Creation Date	Appt Time	Encounter Closed	Dept/Loc
Test, Allie	22 y.o. Female	Return for In Person Visit Needed.		TEST ANCI, ANCI	06/03/2020		Yes	NMG NEURO 259 E ERIE ST 2330 (LAVIN) [21026026]