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# Telehealth Follow-up

Expected Go Live Date	June 30, 2020
Impacted Locations	NMG Neurology

During a telehealth visit, a clinician can now document that a patient needs an in-person follow-up visit and route it to be scheduled.

## **Follow-up Documentation**

1. From the Follow-up section of the Wrap Up, check the box for In Person Visit Needed.

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	Return	n in: 6/29/2020)	4 Weeks	3 Mont	hs 6 Month	ns 1 Yea	rs 2 Week	s 🎤		
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#### 2. Enter the appropriate Admin Pool in the recipients field.

Send Chart Upon Closing Workspace —	
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3. Enter a comment using SmartPhrase: .telehealthfollowup

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4. Click Send Now if you are ready to route the encounter. Please note that closing the patient's workspace will also route the encounter.

Send Chart Upon Closing Workspace						
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Please schedule an in person appointment in*** for ***						
Send Now Full Routing History						

## **Reporting Workbench**

Managers will have access to a Reporting Workbench report, which will allow them to track the inperson follow-up visits.

1. Open My Reports and search for NM AMB IN PERSON VISIT DISPOSITION. Please note, users are able to star 🖄 the report to make it a favorite.

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2. The report will display pertinent information, such as the patient name, encounter provider, and department.

VM AMB IN PERS ▼ Eilters ♀ Options -	SON V	ISIT DISPOSIT	TION [16025530]	] as of Wed 6/3	3/2020 3:44 PM			
Patient	^	Age Sex	Dispositions	Encounter Type	Encounter Provider	Creation Date Appt Time	Encounter Closed	Dept/Loc
Test, Allie		22 y.o. Female	Return for In Person V Needed.	Visit	TEST ANCI, ANCI	06/03/2020	Yes	NMG NEURO 259 E ERIE ST 2330 (LAVIN) [21026026]