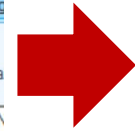
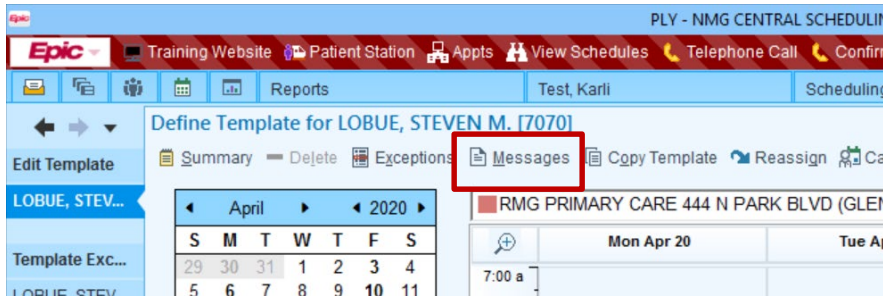


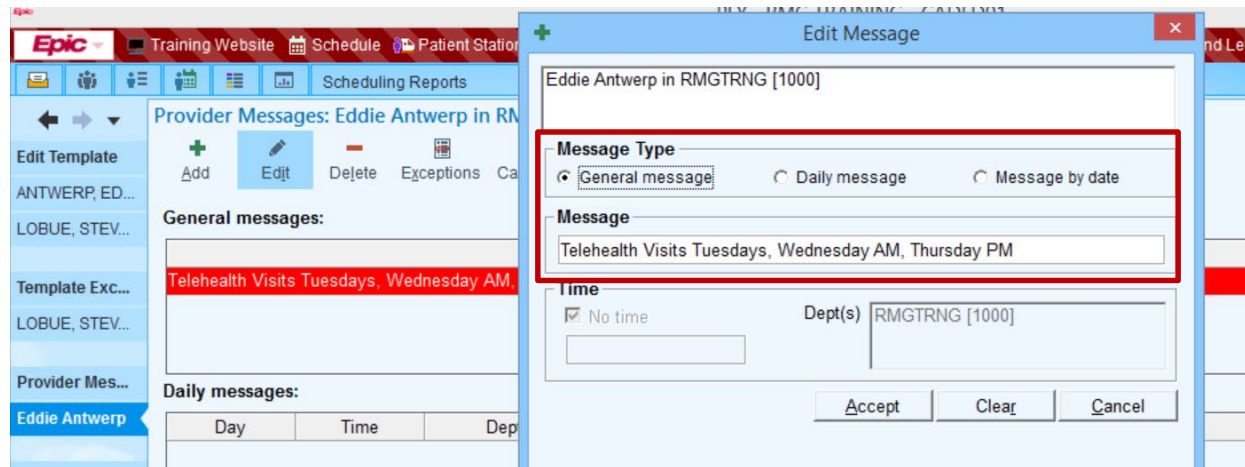
# Telehealth Scheduling Template Provider Messages

Where desired, Practice/ Department Manager adds Provider Message to scheduling template indicating telehealth days and times

1 From Template Edit screen, select Messages



2 Message Type = General  
Message = Provider telehealth visit days and sessions



Note: If scheduling template does not include message for telehealth days and times, schedulers will schedule as in-office and practice/ department will need to review and convert to telehealth where appropriate

# Telehealth Scheduling- Service Center

Schedulers use standard QNR to schedule with standard visit types that respect session limits, block matching, and provider matrixes – then use Change Appointment to update to correct Telehealth visit type

1 Scheduler references provider telehealth visit template message when scheduling

2 After scheduling on the correct telehealth day through the QNR, Scheduler selects Change Appointment

3 Scheduler or practice replaces traditional visit type with appropriate telehealth visit type

- Telehealth Phone New
- Telehealth Phone Return
- Telehealth Video New
- Telehealth Video Return