

Telemedicine visit type (VT) Conversion Tip Sheet

When scheduling Telemedicine visits:

- 1) Check if there are any provider instructions for TH availability (may need to expand to section to see all notes)
 - 2) After scheduling via the QNR click on change appointment
 - 3) Replace Visit Type with new TH visit type:
 - Telehealth Video new or return (default if smart device is confirmed) Provider may elect phone or video
 - Telehealth Phone new or return (if no smart device or prefers phone) Provider will contact via phone
 - 4) Select conversion as reason for change
- *No longer need to mark as confirmed in EPIC, new TH visit types will now receive a specific TH appointment reminder

1 Refer to expanded instructions to view provider telehealth availability

2 After scheduling appointment using the QNR, click 'Change Appointment'

3 Replace visit type with appropriate telehealth visit type

Make Appointment

Department: RMG TRAINING [1000] Appt notes:

Visit type: RETURN TRAIN [1000CAD3] Provider or resource: ANTWERP, EDDIE [CAD18361] n RMG TR

Expand Instructions

General message for ANTWERP, EDDIE [CAD18361]
Telehealth Visits Tuesdays, Wednesday AM, Thursday PM

Future Orders

Rst	INP	Encounter Date	Time	Len	Visit Type	Provider	Dt
		4/24/2020 Fri	3:40 P	20	RETURN TRAIN [1000CAD3]	ANTWERP, DREW [CAD21001]	RI

Reg Appointment Contact Assign Referral Link Orders Check In Cancel/Reschedule Change Appointment

Change Appointment

Use patient preferences Current department: RMG TRAINING [1000]

Visit type: [Red Box] Notes Back pain

Date: 4/24/2020

Arrival time:

Start time: 03:40 PM

Department	Provider	Time	Length
1 RMG TRAINING [1000]	ANTWERP, DREW [CAD21001]	03:40 PM	20

Filter out of network providers Add Row Delete Row

Additional resources:

Change reason: Conversion [5] Comments:

Change Manual Undo Cancel

4 Select 'Conversion' as the 'Reason for Change'

Category Select

Search:

Title	Number
Conversion	5
Endo	1
Patient	2
Provider	3
Room/Resource Maintenance	4