VCS Download and Login Guide – Personal Devices (Android)

Connecting to the NM Mobile Wireless Network
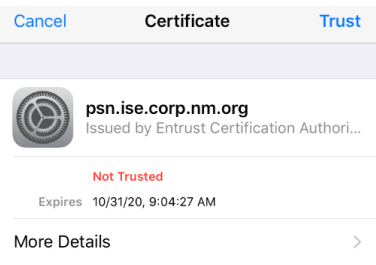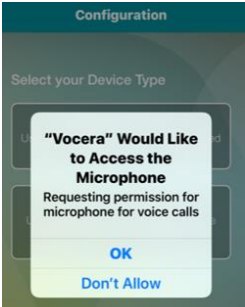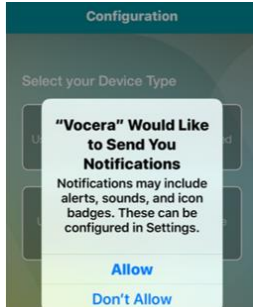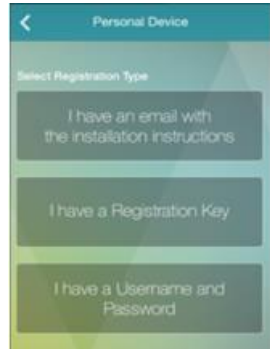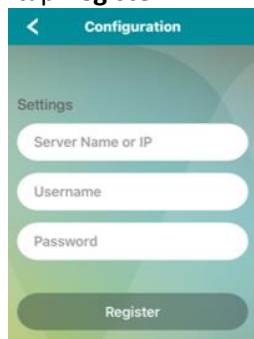
Step 1	Step 2	Step 3
Forget any existing NM Wi-Fi networks that are currently connected on your personal device (ex: NM Guest, NM Mobile).	Connect to NM Mobile and enter your Epic username and password (AD credentials) to login.	If received, trust the certificate.

Downloading Vocera Collaboration Suite (VCS) onto Your Smartphone

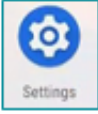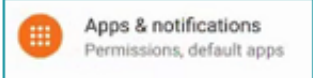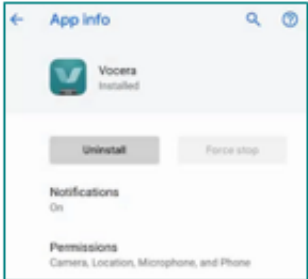| Step 1	Step 2	Step 3
Go to Google Play and download the Vocera Collaboration Suite application. *Note: You will need to know your Google Play Username and Password.*	Once downloaded tap on the VCS icon.	Follow and accept all prompts for installation and login.
Step 4	**Step 5**	
Select **OK** to Access the Microphone:	Select **Allow** to Send Notifications:	
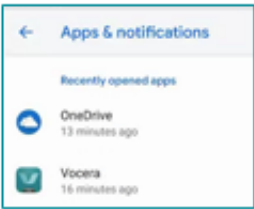
Logging into the VCS Application
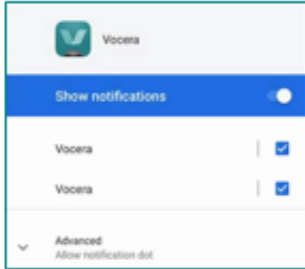
Step 6	Step 7	Step 8	Step 9
Tap **Personal Device** as your device type:	For Registration Type, tap **I have a Username and Password**	Enter '**vcs.nm.org'** as your 'Server Name', enter your Epic username & password, then tap **Register**	Create a 4-digit PIN (This will be used after 3 or more hours of inactivity.)

NOTE: VCS works over Wi-Fi or cellular whether you are on an NM campus or not. However, some public Wi-Fi networks (i.e.: Starbucks, hotels) require users to authenticate by accepting terms and conditions. If you do not perform this step, your device may not connect to VCS. You can resolve this by accepting the terms and conditions or disabling Wi-Fi.
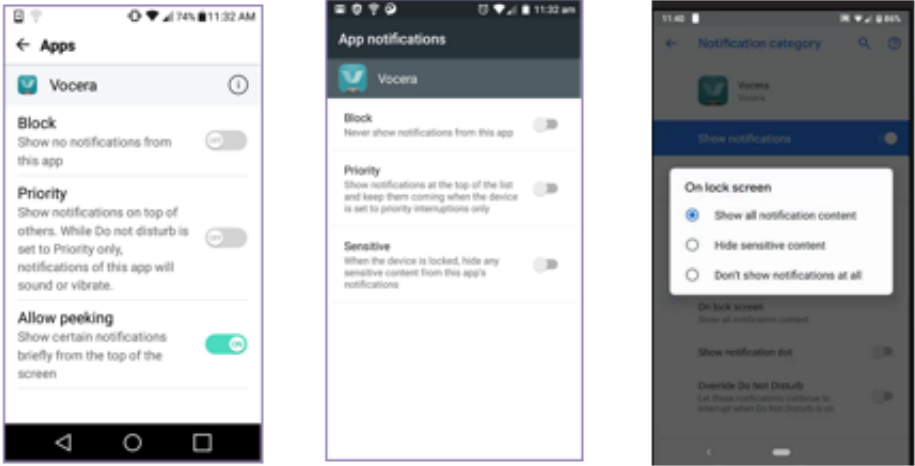
Notification Settings/Behavior for Android Users

For Android Users
To set your Notification Alert style

1. Tap Settings icon➔

2. Select Apps & notifications➔

3. Select Vocera App➔

4. Select Notifications ➔

5. Select Show notifications➔

Recommended Android Settings - depend on Android version user is on:

Notification Behavior when receiving messages:

If you are in the VCS App but not in the Secure Messages screen, a notification appears at the top of the screen.

On a locked screen with Hide sensitive content, user will only show that they have a VCS alert with no verbiage. If you're in another App & the VCS App is running in the background, the tone & vibration for the message's priority are played. Depending on your device and operating system, you may see notification text at screen top:

NOTE: On a locked screen, the tone/vibration for the message's priority are played.*

*Different manufacturers can modify the Android OS so experience & views can vary.