

Connect to NMMOBILE WiFi Network

- When you are on-campus, it is necessary to connect to NMMOBILE for Vocera to work properly and to reduce battery drain.
- “Forget” other networks.

When you are off-shift or on vacation log-out

- Logging out will stop the app from running, and help you avoid getting contacted when you are not working.
- Swiping up will close the app, but it will still run in the background because you are still logged-in. It’s best to log-out if you are no longer using Vocera for the day.
- To log-out, tap your profile picture, and then click the red “Log Out” bar at the bottom of the screen.

Self-diagnose

Access Phone battery use logs; Tap your icon upper Left > Tap Settings > Tap Upload Log Files > Tap Send by Email > Tap Send.

Report Issues

Call MyNM Service Center at 312.926.4357.