

Why Your Care Team May Use a Mobile Device

We use leading-edge technology to support better patient care.

Physicians and other care team members at Northwestern Medicine communicate with each other through a secure application called Vocera Collaboration Suite. They access this app on mobile devices.

Through Vocera, your physicians, nurses and other care team members can call or text each other to coordinate your care. They are not using their own phones to send personal text messages.

Communicating through Vocera is safe and protects your personal health information.

You may see care team members using Vocera on phones or other mobile devices in the following ways:

- Your nurse may get an alert on her phone when you push the nurse call button or when a machine in your room needs attention.
- Your nurse may check your blood pressure and heart rate, and text that information to your physician.
- Your nurse may take a picture of an EKG strip or a wound and text it to your physician.
- A physician may contact a specialist to coordinate your care or to ask a question about your health.
- Your physician may contact the hospital pharmacist about a medication order for you.

If you have any questions, please talk to your nurse or physician.