**Replies to Patient Emails:**

**Where is my invitation?**

Thank you for your message and interest in COVID-19 vaccination. Northwestern Medicine is working with state and local health departments to help ensure everyone in Illinois is vaccinated. Due to limited supply of COVID-19 vaccine, please schedule an appointment at any available vaccination site when you are eligible. A complete list of Illinois vaccination locations can be found [here](https://www.ilvaccine.org/).

Invites have been sent to all established patients 65 and older as well as established patients 18 and older who have at least one high-risk medical condition as defined by the [Illinois Department of Public Health](https://coronavirus.illinois.gov/s/eligibility-guidance-for-provider). You are an established patient if either of the following is true:

* You have a Northwestern Medicine primary care physician and have seen them in person or via telehealth in the past 18 months.
* You have had at least three appointments with the same Northwestern Medical Group or Northwestern Medicine Regional Medical Group specialty physician in the past 18 months.

**If you have a MyNM account**Your invitation should have come through email. However, you do not need a copy of your invitation to schedule. When you log in to MyNM, you will see an option to schedule your appointment. Please see the attached tip sheet for help.

**If you do not have a MyNM account**Your invitation should have come the same way you receive appointment reminders (email, text message or phone call). If you would like to create a MyNM account, you can do so [here](https://myc.nm.org/MyChart/Authentication/Login?mode=stdfile&utm_campaign=mychart&option=SE_Access&_ga=2%2E105956099%2E168124964%2E1551710724-570014386%2E1536597785). If you have trouble using your access code, please call 312.694.6600.

First dose appointments are limited due to limited vaccine supply. New appointments are added as vaccine arrives. Please check back frequently. Thank you for your patience and understanding.